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BIBLIOTHECA MEDICA CANADIANA

VOLUME 11 NUMBER 1 1989 ISSN 0707 - 3674

INFORMATION FOR CONTRIBUTORS / AVERTISSEMENT AUX AUTEURS

The Bibliotheca Medica Canadiana is a vehicle providing for increased communication among all health libraries and health sciences librarians in Canada. We have a special commitment to reach and assist the worker in the smaller, isolated health library. Contributors should consult recent issues for examples of the type of material and general style sought by the editors. Queries to the editors are welcome. Submissions in English or French are welcome.

La Bibliotheca Medica Canadiana a pour objet de permettre une meilleure communication entre toutes les bibliothèques médicales et entre tous les bibliothécaires qui travaillant dans le secteur des sciences de la santé. Nous nous engageons tout particulièrement à atteindre et à aider ceux et celles qui travaillant dans les bibliothèques de petite taille et les bibliothèques relativement isolées. Si vous désirez nous soumettre un manuscrit, vous êtes prié de consulter quelques livraisons récentes de la revue pour vous familiariser avec le contenu et le style général recherchés par la rédaction. La rédaction recevra avec plaisir vos questions et observations. Les articles en anglais ou en français sont bienvenus.

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INFORMATION FOR CONTRIBUTORS

MANUSCRIPTS

The editors of **Bibliotheca Medica Canadiana** welcome any manuscripts or other information pertaining to the broad area of health sciences librarianship, particularly as it relates to Canada.

Contributions should be submitted **in duplicate** and the author should retain one copy. Contributions should be **typed double-spaced** and **should not exceed six pages or 2100 words.** Pages should be numbered consecutively in arabic numerals in the top right-hand corner. Articles may be submitted in French or in English but will not be translated by the editors or their associates. Style of writing should conform to acceptable English usage and syntax; slang, jargon, obscure acronyms and/or abbreviations should be avoided. Spelling shall conform to that of the **Oxford English Dictionary**; exceptions shall be at the discretion of the editors. Contributors who wish to submit their work in machine-readable format should contact the editors in advance to ensure that compatible equipment is available in the editorial offices.

All contributions should be accompanied by a covering letter which should include the author's (typed) name, title and affiliations, as well as any other background information that the contributor feels might be useful to the editorial process.

REFERENCES

All references should be given in the Vancouver style; see **Canadian Medical Association Journal** 1985;132:401-5. Contributors are responsible for the accuracy of their references. Personal communications are not acceptable as references. References to unpublished works shall be given only if obtainable from an address submitted by the contributor.

ILLUSTRATIONS

Any illustrations or tables submitted should be black and white copy camera-ready for print. Illustrations and tables should be clearly identified in arabic numerals and should be well-referenced in the text. Illustrations and tables should include appropriate titles.

AVERTISSEMENT AUX AUTEURS

MANUSCRITS

Les rédacteurs de la **Bibliotheca Medica Canadiana** sont à la recherche de manuscrits ou d'autres renseignements portant sur le vaste domaine de la bibliothéconomie dans le contexte des sciences de la santé. Nous recherchons tout particulièrement des articles relatifs à la situation au Canada et à des thèmes d'actualité.

Les articles devraient être remis **en deux exemplaires** et l'auteur devrait en garder une copie. Les articles devraient être **dactylographiés à double interligne et ne devraient pas dépasser six pages ou 2100 mots**. Prière de numéroter les pages consécutivement en chiffres arabes en haut de la page à droite. Les articles peuvent être remis en français ou en anglais, mais ils ne seront pas traduits par la rédaction ni par les associés de la rédaction. Le style d'expression écrite se conformera à l'usage et à la syntaxe acceptables du français; il est préférable d'éviter l'argot, les sigles et autres abréviations obscures. L'ortographe se conformera à celle du **Robert**; les exceptions à cette règle seront à la discrétion de la rédaction. Les auteurs qui désirent remettre leurs manuscrits sous forme électronique devraient communiquer à l'avance avec la rédaction afin de s'assurer que l'équipement compatible est disponible aux bureaux de la rédaction.

Tout article devrait s'accompagner d'une lettre explicative fournissant les informations suivantes: nom de l'auteur (dactylographié), son titre et lieu de travail, ainsi que tout autre détail que l'auteur jugerait utile à la rédaction.

REFERENCES

Toute référence devrait être citée selon le style dit de Vancouver; voir le **Journal de l'Association médicale canadienne** 1985;132:401-5. Les auteurs sont responsables de l'exactitude de leurs références. Les communications de nature personnelle ne sont pas acceptables comme références. Il ne faut citer une référence à un ouvrage inédit que si ce dernier est disponible à une adresse indiquée par l'auteur.

ILLUSTRATIONS

Les illustrations et les tableaux doivent être en noir et blanc, et prêts à l'impression. Les illustrations et les tableaux doivent être clairement identifiés en chiffres arabes et avoir des renvois clairs dans le corps du texte. Les illustrations et tableaux doivent comporter des titres pertinents.

BIBLIOTHECA MEDICA CANADIANA NEWSGATHERING FORM

The editors welcome news items from members of the Canadian Health Libraries Association, or any news that may be of interest to members. Please feel free to copy this form in any way for submission, and to attach separate sheets for lengthy items.

APPOINTMENTS Who
HONOURS? What
AWARDS? When
Where

PROMOTIONS? Who
MOVES? From
RESIGNATIONS? To
When

SEMINARS? What
WORKSHOPS? When
Where

PUBLICATIONS? What
BOOK REVIEWS? Where
Citation

ACQUISITIONS? What
GIFTS? Why
GRANTS? Amount
Donor

TRIPS? Who
LECTURES? Where
VISITORS? When
Why

From:

To:
Linda Wilcox, Editor
Bibliotheca Medica Canadiana
Shared Library Services
South Huron Hospital
Exeter, Ontario N0M 1S0

BIBLIOTHECA MEDICA CANADIANA

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The **Bibliotheca Medica Canadiana** is published 4 times per year by the Canadian Health Libraries Association. Opinions expressed herein are those of contributors and the editor and not the CHLA.

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FROM THE EDITORS

This is the last issue produced by the current editorial team. It's been an eventful, informative, challenging and above all, productive year - all in all, a real learning experience. It was a pleasure to meet with some of you at the overwhelmingly successful 13th annual conference in Ottawa. Your flattering words were appreciated. Your interest and support kept us motivated. We've already forgotten about those long evenings spent proofing and editing and, in its place, we feel a sense of pride and accomplishment in our efforts!

In this issue we have introduced a new Section entitled LIBRARY HAPPENINGS. Articles describing innovative ways of reaching out to our community of library users are included here. Thanks is extended to Zelda Freedman for providing our first article.

The papers that were presented at the annual meeting will appear in volume 11, issues 2 and 3. They will definitely make for good reading and hopefully, will generate some discussion amongst yourselves. This issue includes the reports that were presented at the AGM.

CHLA/ABSC is our library association... it continues to grow stronger and thrives on your interest and commitment. We encourage all of you to support it. Writing for publication in **BMC** is one of many ideas! Think about it!

Thank you for allowing us the opportunity to serve you over the last 12 months ... it's been fun!

Claire Callaghan

Linda Wilcox

Health Sciences Library
McGill University
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May 31, 1989

Dear Colleagues,

During the recent meeting of the Medical Library Association in Boston, I felt especially honoured. In my inaugural address as incoming President, I had the privilege of reflecting upon my role as the first Canadian in fifty years to be elected as President of the Association. My words to describe my feelings on the eve of my presidency were "modest and excited". In a earlier open letter to my Canadian colleagues published in **BMC**, I expressed my feelings on the common cause which I feel that we in Canadian health sciences libraries have with our American colleagues.

As my inaugural remarks were ending, I turned away from the podium, and was more surprised, I believe, than I have ever been. Standing closely behind me was Sandra Duchow, Librarian, Royal Victoria Hospital, Montreal, holding a magnificent lavender bouquet that matched beautifully the suit I was wearing. I later learned that this was not a coincidence! The Canadian health sciences librarians had conspired together to recognize their fellow-citizen, and the beautiful bouquet which you sent me graced my hotel room for a number of days following this event. I certainly was surprised and touched by this recognition.

I did have the opportunity to meet with a number of Canadian librarians who were attending the Boston meeting, but I know from the registration list that I did not have the opportunity to meet with all of you. For this reason, I hope that the **Bibliotheca Medica Canadiana** will consider it appropriate to publish this public expression of my great appreciation. Not only was your gesture a gracious one; it also gave me the opportunity to understand more fully that, as a Canadian in the role of President of the Medical Library Association, I have a special responsibility to be aware of the important role played by MLA programs and services beyond the boundaries of the United States.

Again, may I please express my deepest appreciation to my Canadian colleagues for the warmth and affection you gave me during the Boston meeting.

In gratitude,

Frances Groen
President, MLA

A WORD FROM THE PRESIDENT

Donna Dryden

Library and Audiovisual Services
Royal Alexandra Hospital
Edmonton, Alberta

As I sort through the files, papers, brochures and other miscellany collected during the conference in Ottawa, I reflect positively on the whole event. Susan Higgins and her Conference Committee are to be commended for the fine work they did in putting together CHLA'S 13th annual conference. The theme of this year's conference, "Capital Investments", was interpreted in innovative ways. Over the course of the five days we were able to consider the investment institutions make in libraries; the investment the profession makes to further its goals; and what we need to invest as individuals to get the most out of our jobs and ourselves. For those of us who were in Ottawa, I think our investment in the conference will earn both immediate and long term dividends.

All activities and achievements of CHLA are a result of the efforts of members who are willing and able to make a major investment in time, energy and thought in the Association. Your contribution, big or small, is the life blood of CHLA. It seems fitting to use this column to thank a number of people who have made major investments in CHLA. Stepping off the Board in June were Bev Brown and Jan Greenwood. As Bill Maes stated in his remarks at the Annual General Meeting, Bev Brown is the Executive Assistant with whom we all hope to work. Her clear voice of reason and quiet efficiency (to say nothing of the outpouring of stacks of minutes and mailings) have been greatly appreciated over the past two years. Jan Greenwood's contribution to the Association goes much further than her official duties on the Board (most recently as Past President). Of particular note is her leadership of the Task Force on Hospital Library Standards over the past two years. While Jan may have retired from the Board, it can never be said that she is 'retiring'. I know we will continue to hear from her and have the opportunity to work with her on future CHLA activities.

Another individual who has invested in CHLA in a big way is Claire Callaghan, Editor of **BMC**. This is her last issue. As some of you may know, Claire moved from the health sciences field and now works in the Education Library at the University of Western Ontario. However her commitment to the Association is such that she agreed to continue as editor and was instrumental in implementing many format and technical changes in the production of **BMC** over the past year. New fonts, new printer and new technology have gone toward making a better journal for you, the members. Taking over from Claire are Linda Wilcox, Editor and Jill Faubert, Assistant Editor.

One of the highlights of the conference, for me, was the premiere of "Sources of Canadian Health Statistics" created and presented by Tom Flemming and Diana Kent. It's not often a course relating to statistics will excite and enthuse me, but Tom and Diana managed to pull it off. The content was solid and I hope that they will be encouraged to put together a publication as a result of their efforts. But what made the course really exciting was the enthusiasm for the topic and for reference work that both these presenters were able to impart. It was a pleasure to watch two quintessential reference librarians strut their stuff. Lucky are their patrons, and lucky are we that they play such an active role in our Association.

Another noteworthy event at the Conference was the ratification by the CHLA Board and the release of the **Standards for Canadian Health Care Facility Libraries: Qualitative and Quantitative Guidelines for Assessment.** Members of the Task Force are to be congratulated for their incredible efforts since 1986 in producing this document. In some ways I see the publication of these high quality, peer reviewed standards as a coming of age for CHLA. Like other health care professionals we are saying that we are the experts in our field and we are the group that should produce the standards by which we wish to be measured. While CHLA will be approaching the Canadian Council on Health Facility Accreditation to integrate Part II of the standards, it is imperative that we recognize that our standards have the integrity to stand on their own.

Two other items unveiled in Ottawa were the CHLA t-shirts and the CHLA poster. These initiatives were part of the mandate set by Bill Maes to raise the profile of our Association and to promote awareness of the role we play on the health care team.

I look forward to my year as President of CHLA and the opportunity to carry on the initiatives already in motion: the CHA/MIS Guidelines, public relations, and consciousness raising about the importance of health libraries.

QUELQUES MOTS DE LA PRESIDENTE

Donna Dryden

Services de Bibliothèques et d'audio-visuel
Hôpital Royal Alexandra
Edmonton, Alberta

En faisant le tri des dossiers, des papiers, des dépliants et des autres miscellanées que j'ai collectionnés lors de la conférence à Ottawa, je réfléchie d'une façon positive sur tous les événements. Nous devons de chaleureuses félicitations à Susan Higgins et à son comité en reconnaissance du travail qu'ils ont mis dans l'organisation de la 13e conférence de l'ABSC. Le thème de la conférence de cette année, "Investissements capitaux," fut interprété de manières innovatives. Au courant des cinq jours de la conférence, nous avons pu examiner l'investissement que font les institutions dans leurs bibliothèques, l'investissement que la profession fait pour servir ses objectifs, et ce que nous devons investir comme individus afin de faire valoir notre travail et nous mettre nous mêmes en valeur. Pour ceux et celles parmi nous qui étaient à Ottawa, je pense que notre investissement dans la conférence nous a valu des dividendes à court et à long termes.

Toutes les activités et les accomplissements de l'ABSC proviennent des efforts de membres qui sont disposés et capables de faire de grands investissements de temps, d'énergie et d'imagination dans l'Association. Votre contribution, qu'elle soit grande ou petite, est l'élément vital de l'ABSC. C'est approprié de se servir de cette colonne pour remercier un nombre de personnes qui ont fait de grands investissements dans l'ABSC. Bev Brown et Jan Greenwood se sont retirées du comité d'administration en juin. Comme l'a mentionné Bill Maes dans ses remarques à la réunion annuelle générale, Bev Brown est l'adjointe à l'administration avec qui nous espérons tous travailler. Sa façon de raisonner clairement, son efficacité, et, de plus, son rendement prolifique ont été énormément appréciés pendant les deux dernières années. Les contributions de Jan Greenwood à l'Association équivalent beaucoup plus que ses fonctions officielles sur le comité d'administration (son poste récent étant celui d'ancienne présidente). Ses qualités de chef dans le Groupe d'Action sur les Normes pour les Bibliothèques des Hôpitaux pendant les deux dernières années sont dignes d'attention. Quoique Jan peut avoir pris sa retraite du comité d'administration, nous ne pourrons jamais dire qu'elle est "en retraite". Je sais que nous ne la perderons pas de vue et que nous aurons l'occasion de travailler avec elle sur de futures activités de l'ABSC.

Une autre personne qui a investi d'une façon dans l'ABSC est Claire Callaghan, l'éditrice du **BMC**. Ceci est son dernier numéro. Comme le savent plusieurs d'entre nous, Claire est sortie du champ de "Health Science" et travaille maintenant dans la Bibliothèques de la faculté d'Education à l'Université de Western Ontario. Cependant, son dévouement à l'Association est si

noble qu'elle a consenti à continuer comme éditrice; Claire a contribué à la réalisation de plusieurs changements de format et plusieurs changements techniques dans la production de **BMC** pendant l'année courante. De nouveaux caractères graphiques, une nouvelle imprimante, et de nouvelles technologies ont fait un meilleur journal pour vous, les membres. Linda Wilcox remplacera Claire comme éditrice, et Jill Faubert sera éditrice adjointe.

Pour moi, un des événements le plus marquant de la conférence était la première du cours, "Sources of Canadian Health Statistics" créé et présenté par Tom Flemming et Diana Kent. Ce n'est pas souvent qu'un cours traitant des statistiques puisse m'exciter et m'enthousiasmer de telle façon, mais Tom et Diana ont réussi à bien l'effectuer. Le contenu du cours est solide, et j'espère que ces instructeurs seront encouragés d'en faire un publication. Mais c'est surtout l'enthousiasme des instructeurs sur leur sujet et sur les oeuvres de référence qui met ce cours en valeur. C'était un vrai plaisir de voir se pavaner deux bibliothécaires quintessenciels. Quelle chance pour nous que Diana et Tom jouent un rôle si actif dans notre Association.

Un autre événement notable à la Conférence était la ratification par le comité d'administration de l'ABSC et la parution du **Standards for Canadian Health Care Facility Libraries: Qualitative and Quantitative Guidelines for Assessment.** Les membres du Groupe d'Action méritent nos félicitations pour leurs efforts incroyables depuis 1986 sur ce document. A mon avis, la publication de ces normes de haute qualité et revues par nos collègues est un renouvellement de l'ABSC. Comme d'autres professionnels dans les services médicaux, nous soulignons que nous sommes les experts dans notre domaine et que nous sommes un groupe qui devrait exhiber les normes par lesquelles nous voulons être mesurés. Pendant que l'ABSC abordera la question de l'intégration de la deuxième partie de ses normes aux normes d'accréditation revisées du Conseil Canadien "Health Facility Accreditation," il est impératif que nous reconnaissions que nos normes peuvent voler de leurs propres ailes.

Deux autres entreprises dévoilées à Ottawa étaient les chemises ABSC et l'affiche de l'ABSC. Ces initiatives faisaient partie du mandat déterminé par Bill Maes pour faire connaître notre Association et pour promouvoir la conscience du rôle que nous jouons dans l'équipe du service médical.

Je commence mon année comme Présidente de l'ABSC avec impatience, et je suis heureuse d'avoir l'occasion de continuer les initiatives déjà commencées: les directives de CHA/MIS, les relations publiques, et la connaissance de l'importance des bibliothèques médicales.

REPORT OF THE CHLA/ABSC TASK FORCE ON HOSPITAL LIBRARY STANDARDS

Jan Greenwood, Chair

In May the final report of the Task Force was published and accepted by the CHLA/ABSC Board as constituting the professional standards for health sciences libraries in Canada. The full title of the report is **STANDARDS FOR CANADIAN HEALTH CARE FACILITY LIBRARIES: QUALITATIVE AND QUANTITATIVE GUIDELINES FOR ASSESSMENT, 1989.** Details about how to order copies are included in this issue of **BMC**.

The Task Force made the following recommendations to the Board:

That the descriptive standards (Part 2 of the report) be submitted to the Canadian Council on Health Facilities Accreditation (CCHFA) for consideration

That the CHLA/ABSC standards for health care facility libraries be submitted to other relevant health and medical organizations

That a mechanism for regularly reviewing the standards be developed

That an interpretation of these standards be developed for long term care centres

That a series of CHLA/ABSC FACT SHEETS be published to complement the standards, e.g. sample physical plans, directory of Canadian health library consultants, list of library suppliers

That a special committee be established to produce, biennially, core lists of recommended titles for health care facility libraries

That possibilities for having the standards translated into French be explored

THE CCHFA STANDARDS DEVELOPMENT AND REVIEW PROCESS

Following the recommendation of the Task Force, Part 2 of the report will be submitted for consideration by CCHFA during June, 1989. This timing is fortuitous; CCHFA is currently undergoing a radical reorganization of its standards review and development process. The positive aspect of this is that a review of the standards for library services will be incorporated into this process; the down side is that the implementation of broad generic changes will undoubtedly alter drastically the CHLA/ABSC descriptive standards which were based upon the existing CCHFA format.

Delegates to the Annual Conference received a detailed account of the CCHFA review project from Trudy Reid who was hired in January 1989 to oversee this mammoth task. Ms. Reid began by reminding her audience of CCHFA's mandate which is to:

develop standards
conduct surveys

recognize compliance
award accreditation
educate and counsel
do research into standards and reasons for non-compliance

CCHFA has traditionally relied heavily upon its surveyors, staff members and the Standards Advisory Committee to identify needs for change within the standards. It has also been receptive to suggestions, complaints and requests from individual health practitioners and professional associations. During the current exhaustive review project, which is likely to take two to three years, CCHFA will formally invite feedback from relevant provincial and national organizations, federal and provincial governments and various others.

Health facilities are being randomly selected for testing the new standards but will be given at least twelve months notice prior to being accredited on the basis of these. Whenever the proposed new standards for a particular department are to be tested, the facility administrator will be asked to recommend an appropriate internal contact person for the review team. In other words, in the case of library services it is likely that the librarian or other staff member responsible for the library will be asked to evaluate the proposed standards during the test.

CHLA/ABSC RESPONSE TO THE CCHFA DRAFT

CCHFA expects to begin a review of the standards for library services during August. During September or October CHLA/ABSC will be given 6 weeks to respond to the initial draft. In spite of this severe time constraint the Task Force will make every effort to obtain feedback from the broad membership. The current plan is to circulate the CCHFA draft to all chapter presidents and leave it up to them to generate input at the local level. To expedite this process it might be advisable for each chapter to arrange now for a special committee to deal with this task; should individuals other than the chapter presidents be assigned this responsibility please notify me of the contact person. It will help communications enormously if these contacts can be reached via Envoy and FAX.

Remember please that the Task Force will be faced with an extremely rigid deadline for responding to CCHFA and may be hampered by members being on vacation or otherwise unavailable. These are your standards and we will require speedy feedback so please put mechanisms in place now to ensure that your views are heard when the time comes.

- -

CALL FOR CONSULTANTS

CHLA/ABSC would like to establish a roster of health librarians who are willing to provide consulting services to small health facilities. If you or your institution are now offering such services, or would be willing to do so, please submit details including areas of expertise. Any ideas for otherwise expanding consulting services to small institutions (for institutions read "libraries") would also be welcome.

Please send responses directly to Jan Greenwood.

REPORT OF THE CHLA/ABSC TASK FORCE ON THE CHA/MIS GUIDELINES

Jennifer Bayne, Co-chair
Manager of Library Services
Toronto General Hospital
Toronto, Ontario

RESULTS OF THE SURVEY OF MIS TEST SITE LIBRARIANS

As a way of establishing priorities and direction of the Task Force, a questionnaire was mailed to the ten MIS Test Site Librarians in late January, 1989, together with the Terms of Reference of the Task Force.

The ten Test Sites are located across Canada and range from large urban teaching and tertiary care institutions to smaller community active treatment hospitals.

Response to the questionnaire was good and the results are as follows:

1. Only one site had a copy of the CHA/MIS Guidelines in their library.

2. Half of the sites had not reviewed the Guidelines with their MIS Project Co-ordinator.

3. Of the sites that responded to the question, all felt it was important for the library to be involved in their hospital's MIS Project.

4. The three librarians who participated directly in the activities of the Project in their hospitals all stated that this involved only regular submission of the MIS-required statistics.

5. The reasons for non-involvement in the MIS Project were that the library director had not yet been approached and that there was no indication that he/she would be, that the library was considered a lower priority area, and that funding and automation issues were hindering implementation generally.

6. After reviewing the Terms of Reference, the Test Site librarians identified five major priorities for the Task Force:

   a) Developing practical guidelines/ standard formulae to assist health care librarians in implementing workload measurement programs.

   b) Defining which library operations might be monitored.

   c) Evaluating the utility of the MIS Guidelines for libraries.

   d) Developing a clearinghouse for information and expertise in workload measurement systems for CHLA/ABSC chapters and individual members.

   e) Developing a proposal for the Health and Welfare Task Force on Improving Hospital Productivity to gain

assistance in designing, implementing and financing a national workload measurement trial system.

The Task Force members would like to thank all the Test Site librarians for their response and interest.

If anyone would like more information regarding these questionnaire results or has any additional queries about the Task Force, please contact me or any other member of the Task Force. (Names and numbers appear in **BMC** 10(4):163-4, 1989).

The Task Force would appreciate receiving BLANK statistics forms from health care libraries. Please forward yours to:

Susan Hendricks, Co-chair
CHLA/ABSC Task Force
on the CHA/MIS Guidelines
Oshawa General Hospital Library
24 Alma Street
Oshawa, Ontario
L1G 2B9

CHLA/ABSC THIRTEENTH ANNUAL GENERAL MEETING
CHATEAU LAURIER HOTEL
OTTAWA
MAY 30, 1989

1. CALL TO ORDER AT 3:45 P.M.

1.1 ADDITIONS TO THE AGENDA

No additions or changes were noted

1.2 ADOPTION OF MINUTES OF THE TWELFTH ANNUAL GENERAL MEETING

Adopted without amendment.
(MSC: J. MARSHALL, P. SCHOENBERG)

2. BUSINESS ARISING

President B. Maes noted that a change in the Association's fiscal year would be addressed in the Treasurer's Report.

3. PRESIDENT'S REPORT

B. Maes expressed his appreciation to the Ottawa Conference organizers for their untiring efforts in ensuring a stimulating four days of activities: continuing education, panel presentations, social events and library tours.

3.1 NEW CHAPTER

This year CHLA welcomed the formation of its fourteenth chapter, the Saskatchewan Health Libraries Association. The President is Lynn Kozun.

3.2 BOARD MEETINGS AND ACTIVITIES

Board meetings were held in Montreal (Oct. 1988) and Victoria (Feb. 1989).
B. Maes emphasized that the Board was committed especially to making the expertise of the Association members more visible. To this end, the Hospital Libraries standards document has been produced, as well as four fact sheets, a library poster and CHLA T-shirts. A Task Force has been created to study and advise on MIS/CHA workload measurement programs in hospital libraries. The membership directory has been

expanded and **BMC** continues to improve in its professional appearance.

3.3 SRCMSL/CHLA INTERLIBRARY LOAN COMMITTEE

B. Maes indicated that terms of reference for the Committee are being re-drafted.

3.4 CHLA/ABSC TASK FORCE ON CHA/MIS GUIDELINES

Susan Hendricks, Task Force Co-chair, gave a brief description of the Task Force, its aims and mandate. One of the Task Force's terms of reference is to examine existing statistics keeping methods in hospital libraries. S. Hendricks urged librarians to submit copies of their statistics forms. The selection of one MIS accounting method for hospital libraries will be made by the Task Force and the membership.

3.5 FACT SHEETS

B. Maes noted that four fact sheets were produced this year: facsimile transmission, modems, CD-ROM, and computer programs and copyright amendments. Ideas for additional sheets and authors are always welcomed.

4. TREASURER'S REPORT/AUDITORS REPORT

(See Auditor's report, pp. 19-22)

4.1 Treasurer Catherine Quinlan noted that the financial statement covers the period June 1, 1987 to Dec. 31, 1988. This allows for a more current picture of the financial state of the Association.

4.2 C. Quinlan pointed out that the auditor has given a "qualified" statement in regard to the financial health of the Association. This is because the conference books are not fully audited. The "Sundry" category under income reflects sales of the Flower Report and back issues of **BMC**. The increase in expenses reflects an increase in ongoing costs (printing and mailing of **BMC**) as well as one-time initiatives which demonstrate the professional growth of the Association (Task Force on CHA/MIS Guidelines, Task Force on Hospital Library Standards and the publication of the standards, fact sheets and the poster).

4.3 With the auditor's assistance, investment income has increased.

4.4 T. Flemming inquired about the deficit of $1552.50 as of Dec. 31, 1988. C. Quinlan explained that the statement reflects an arbitrary point in the fluctuating financial picture. The Association was always able to cover its expenses.

T. Flemming also asked if CHLA would be required to pay tax on income. C. Quinlan responded that since the Association is non-profit, it should not be required to pay taxes.

4.5 RE-APPOINTMENT OF THE AUDITOR

MOTION TO RE-APPOINT MR. KENNETH KIMMERLY AS AUDITOR FOR 1989-90.
(MSC: C. QUINLAN, D. DRYDEN)

5. AMENDMENTS TO BY-LAWS

Article IV, Section 2 was amended to read "Payments of the prescri ed membership fees shall, subject as hereinafter provided, be deemed to cover membership in the Association for one membership year which shall end of the thirty-first day of May."
(MSC: J. HENDERSON, J. GREENWOOD)

Article XI, Section 1 was amended to read "The Fiscal Year of the Association shall end on the thirty-first day of Dec."
(MSC: J. VAN REENEN, C. QUINLAN)

B. Maes noted that the Board will be updating the bylaws in full. They will be brought forward to the membership at the Edmonton Annual General Meeting.

6. REPORT OF THE NOMINATIONS AND ELECTIONS COMMITTEE

J. Greenwood thanked the candidates who allowed their names to stand for election to the Board. The membership is fortunate in having an executive with a wide geographical base. New Board members are:

Catherine Quinlan	(President-Elect)
Vivien Ludwin	(Treasurer)
Ada Ducas	(Secretary)

7. CONTINUING EDUCATION REPORT

Joanne Marshall noted the high registration for the conference CE courses. In the coming year, CHLA will continue its involvement with Telemedicine Canada. Additional fact sheets will be produced. The Board is also hoping to institute a student paper award.

8. PUBLICITY/PUBLIC RELATIONS REPORT

J. Van Reenen displayed the colourful new CHLA poster. A poster will be distributed to each Association member. A library brochure is being designed and should be available for the Edmonton Conference. J. Van Reenen introduced and thanked Dorothy Davey for all her work as Secretariat in maintaining the membership records.

9. BMC REPORT

Claire Callaghan noted that **BMC** continues to develop a professional appearance. Although there was sufficient material for the past four issues, there is still a need for more original papers. The incoming editor is Linda Wilcox with assistant editor Jill Faubert. Lynn Dunikowski, former editor, and David Le Sauvage, who solved many technical difficulties, were thanked.

10. REPORT OF THE CHLA REPRESENTATIVE TO THE HSRC ADVISORY COMMITTEE

Donna Dryden reported that the Board met twice since June 1988. Discussions centred on Medline on CD-ROM, telefacsimile for interlibrary loans and the possibility of HSRC contracting out for the training of on-line searchers. The Committee members for 1989-90 are Deidre Green (CHLA Liaison), Claire Kelly and Donna Dryden.

11. OHLA REPORT

President Sue Gillespie outlined some of the activities of the past year, including the annual conference, CE workshops and the association's involvement with Telemedicine Canada. A salary survey and a pay equity committee have been planned for the coming year.

12. 1990 CONFERENCE REPORT

Conference Co-chair Sandra Shores urged every CHLA member to attend the 1990 conference in Edmonton. It will be held June 10-13, 1990 at the Ramada Renaissance Hotel. The conference theme is "Health Information for All".

13. CHAPTER REPORTS

Summaries of chapter activities were presented by the chapter Presidents or their designates. Full reports will be published in **BMC**.

14. TRANSFER OF CHAIR

B. Maes thanked the chapter presidents and the past Board members for their support, work and encouragement over the past year.

Incoming president D. Dryden expressed her appreciation to the Board and to B. Maes in particular for the work accomplished and initiatives taken in the last twelve months.

15. DOOR PRIZES

Two door prizes were given out. Patricia Tilley won a Medline on CD-ROM subscription. The Compact Aids CD-ROM was won by Bill Maes.

The meeting adjourned at 5:15 p.m.

Respectfully submitted,

Beverly Brown

ANNUAL REPORT OF THE CHLA/ABSC TASK FORCE ON THE CHA/MIS GUIDELINES

Susan E. Hendricks, Co-Chair

Those of you who were at the Annual Meeting in Ottawa received a short verbal report from the Task Force outlining our activities to date. These include a questionnaire to all test-site hospitals to determine their involvement with the project and their preferences concerning priorities of the Task Force. The results of this survey as described by Jennifer Bayne are published in this issue of **BMC**. The Task Force has also attempted to determine the extent and types of statistics-keeping currently in place in Canadian health sciences libraries. This is important so that the workload measurement system that is finally designed will reflect actual practice. Members were, therefore, strongly urged to send a BLANK statistics sheet to Susan Hendricks as soon as possible so that a consensus might be reached.

At the conference, a display was mounted on the three different types of workload measurement systems used by various professions involved in this process. Members were asked to determine which system would be most appropriate to the Library situation and profession. The next issue of **BMC** will be accompanied, hopefully, by a Fact Sheet outlining in a more permanent way these three types of systems. At that time, CHLA members will be asked to provide the Task Force with an indication of their selection of appropriate type so that our activities will reflect your needs and wishes.

Task Force members are continuing to develop their expertise in workload measurement systems and hope to be able to pass on some of this information to the membership at next year's meeting in Edmonton. There is a feeling amongst all of us that after the receipt of your input to this process, a flurry of activity from coast to coast will be standard operation for the Task Force until CHLA '90 in Edmonton.

The CHLA/ABSC Task Force on the CHA/MIS Guidelines needs your input! Have you sent in your blank statistics sheet yet? If you have not already done so, please forward a BLANK statistics sheet to:

Susan Hendricks, Co-Chair
CHLA/ABSC Task Force on the CHA/MIS Guidelines
Oshawa General Hospital Library
24 Alma St.
Oshawa, Ont. L1G 2B9

TREASURER'S REPORT

Catherine Krause Quinlan

The audited financial statements prepared for the membership by Mr. Ken Kimmerly, C.A. have been printed in this issue of **BMC** for your information. Before discussing any of the specific items included in these statements, I would like to draw your attention to the change in the financial year of the Association and the effect this has had on the reporting of the Association's financial activities.

Concern was expressed at the 1988 Annual General Meeting in Halifax that, with the Association's financial year running from June 1 - May 31, the audited statements presented at the AGM were at least a year old. This concern was discussed by the Board with Mr. Kimmerly who agreed that the timeliness of the reporting would be improved if the financial year was changed to run on a calendar year basis (i.e. from January 1 - December 31). In order to change the financial year, a "catch-up" year of eighteen months was required (i.e. from June 1, 1987 - December 31, 1988). In reading the audited financial statements please do bear in mind that the two columns are not directly comparable as one encompasses twelve months while the other includes eighteen months. While this can be confusing, this "catch-up" year is a one-time occurrence and the change in the financial year and the resulting improvement in the timeliness of the reporting will be of benefit to the membership.

With regard to specific items included in the audited statements, I would like to draw your attention to the following items included in Statement III:

Conference Income: The conference income for the eighteen month period ending December 31, 1988 is almost double that reported for the year ending May 31, 1987. This is because the revenue from both the 1987 and 1988 conferences is included in the eighteen month period ending December 31, 1988.

Sundry: This income was derived from the sale of such items as the Flower Report, label sets, back issues of **BMC** and the directory. Those who attended the Ottawa conference had the opportunity to purchase CHLA t-shirts, posters and notepads as well as the Standards document; these items will also be available through mail order in the near future. Sales of these items will assist the Association in generating revenue in future years.

Interest Earned: As I mentioned in my report to you last year, I met with Mr. Kimmerly to discuss the best way of investing the Association's monies. A number of varying term deposits have been purchased during the past year which has allowed CHLA to increase interest earned on its funds.

Printing and Postage: This item is extraordinarily high but it must be realized that the Association has been extraordinarily active in this area. These costs for the eighteen months ending December 31, 1988

included: the clearing of accounts in arrears; the printing and mailing of BMC, the Flower Report, the Strategic Plan, and the Standards document; and the printing of label sets. The membership has every reason to be proud of the publications it has supported during the past year - documents that are of use to the membership as well as to the health sciences library community as a whole.

Travel and Meetings: It was not possible in every case to distinguish between costs associated with the Board and those associated with the Association's Task Forces. The eighteen month period includes three Board meetings as opposed to the two included in the twelve month period. As well, the Association funded the travel costs associated with the meetings of the Standards Task Force as well the Workload Measurement Task Force.

Secretariat: Many of you I am sure are aware of if not already acquainted with the Association's Secretariat, Dorothy Davey. Dorothy has provided the Association with support services which have improved the overall operation of the Association's office. As directed by the Board, Dorothy's responsibilities include the set-up and production of the directory as well as the development and upkeep of the membership database. The Secretariat cost is a new expense to the Association but one which has become necessary to ensure the efficient and effective operation of the Association's office.

Should you have any questions about any other items included in the statements, please do not hesitate to contact me.

I have enjoyed my two-year term as Treasurer and the opportunity it has given me to meet and work with many of you. I know that you will be well-served by our new Treasurer, Vivien Ludwin (Bracken Library, Queen's University).

KENNETH D. KIMMERLY

CHARTERED ACCOUNTANT

10 RUSSELL ROAD

ETOBICOKE, ONTARIO M9P 3G5

AUDITOR'S REPORT

To the Members of the Canadian Health Libraries Association

I have examined the Statement of Financial Position of the Canadian Health Libraries Association as at December 31, 1988 and the statements of Capital, and Income and Expenses for the eighteen months then ended. My examination included a general review of the accounting records and other supporting evidence as considered necessary in the circumstances.

My examination of income which, because of its nature cannot be verified completely, was limited principally to tests of the deposits of recorded receipts in authorized depositories.

In my opinion, subject to the preceding paragraph, these financial statements present fairly the financial position of the Association as at December 31, 1988, and the results of its operations for the eighteen months then ended, in accordance with generally accepted accounting principles applied on a basis consistent with that of the preceding year.

K.D. Kimmerly
Chartered Accountant

Etobicoke, Ontario
May 25, 1989

CANADIAN HEALTH LIBRARIES ASSOCIATION **STATEMENT I**
STATEMENT OF FINANCIAL POSITION
AT DECEMBER 31, 1988

	DECEMBER 31, 1988 $	MAY 31,1987 $
Assets		
Cash in Banks	17,914.09	44,819.24
Accounts Receivable	16,783.48	-
Term Deposit	5,197.10	-
Advance - Conferences	2,000.00	3,000.00
Prepaid Expenses	1,920.43	-
	43,815.10	47,819.24
Microcomputer	7,476.81	5,056.53
Exhibition Screen	812.00	812.00
	8,288.81	5,868.53
Less Depreciation	3,418.30	1,173.70
	4,870.51	4,694.83
Total Assets	48,685.61	52,514.07
Liabilities		
Dues Collected in Advance	-	2,509.87
Accounts Payable	800.00	500.00
	800.00	3,009.87
Capital		
Per Statement II	47,885.61	49,504.20
Total Liabilities and Capital	48,685.61	52,514.07

CANADIAN HEALTH LIBRARIES ASSOCIATION **STATEMENT II**
STATEMENT OF CAPITAL
AT DECEMBER 31, 1988

	EIGHTEEN MONTHS ENDING DEC. 31, 1988 $	YEAR ENDING MAY 31, 1987 $
Balance - June 1st	49,504.20	24,344.76
Adjustment	66.09	-
	49,438.11	24,344.76
Less: Excess of Expenses Over Income - Statement III	1,552.50	
Add: Excess of Income over Expenses - Statement III		25,159.44
Balance December 31, 1988	47,885.61	
May 31, 1987		49,504.20

CANADIAN HEALTH LIBRARIES ASSOCIATION **STATEMENT III**
STATEMENT OF INCOME AND EXPENSES
FOR THE EIGHTEEN MONTH PERIOD
ENDING DECEMBER 31, 1988

	EIGHTEEN MONTHS ENDING DEC. 31, 1988	YEAR ENDED MAY 31, 1987
Income	$	$
Membership Dues	33,395.16	16,050.32
Conference Income	26,503.79	13,998.71
Computer Rentals	-	6,000.00
Membership Lists	725.00	748.63
Royalties - Canhealth	219.67	702.70
Sundry	614.95	-
Interest Earned	3,050.04	1,249.80
Total Income	64,508.61	38,750.16
Expenses		
Printing and Postage	36,883.65	4,230.32
Translation	425.92	425.64
Travel and Meetings	12,719.02	5,005.49
Task Force	3,756.84	-
Audit Fee	800.00	500.00
Research Grants	-	675.00
Anniversary Award	-	500.00
Depreciation	2,244.60	1,173.70
Secretariat	6,903.75	-
Computer Supplies	558.59	-
Bank Charges	550.38	-
Sundry	1,218.36	1,080.57
Total Expenses	66,061.11	13,590.72
Excess of Expenses Over Income	1,552.50	
Excess of Income Over Expenses		25,159.44

REPORT OF THE NOMINATIONS AND ELECTIONS COMMITTEE

Jan Greenwood

It was a pleasure to present to the CHLA/ABSC Board and AGM in Ottawa the successful candidates in the 1989-90 election:

PRESIDENT-ELECT:
Catherine Quinlan
Health Sciences Library
Memorial University of Newfoundland

DIRECTORS:
Ada Ducas
Health Sciences Centre, Winnipeg
Vivien Ludwin
Bracken Health Sciences Library
Queen's University, Kingston

I was equally grateful, however, to those who allowed themselves to stand for nomination but who were not elected on this occasion. Without their participation and commitment CHLA/ABSC would not be the democratic strong organization it is today.

As Chair of the Nominations and Elections Committee I was impressed by the maturity of CHLA/ABSC members who clearly voted to ensure that the interests of the Association would be well represented both regionally and by type of library. For the first time also the relatively new chapter of the Kingston Area Health Libraries Association is represented.

The hospital librarians on the Board are Donna Dryden, Royal Alexandra Hospital, Edmonton, Ada Ducas and Johann van Reenen, Education Services, Greater Victoria Hospital Society. Vivien Ludwin, Bill Maes and Catherine Quinlan are all medical school librarians. Joanne Marshall brings yet another dimension to the Board as a library educator at the Faculty of Library and Information Science at the University of Toronto.

Retiring from the Board in 1988-89 are Bev Brown who served as Secretary for two years and I whose term as Past-President concluded a three-year term of office. Ada Ducas will now assume the role of Secretary, while Vivien Ludwin will step into Catherine Quinlan's former position as Treasurer.

In conclusion I would like to take this opportunity to say how much pleasure I have derived from working on your behalf with the CHLA/ABSC Board. It has been a memorable learning experience and one that I wish for the new members. You are lucky in having a fine and dedicated Board in 1989-90; please give them your support and encouragement.

REPORT OF THE CE COORDINATOR

Joanne Marshall

The specific educational goals for CHLA for the 1988-89 year were summarized in the **BMC** 10(3) CE column. In this report, I will summarize the progress that has been made following each goal statement.

1. to promote high quality CE courses and programming at the Annual Meeting and through CHLA chapters.

Three CE courses are being offered at the 1989 annual meeting. One MLA course, **Planning Library Facilities**, and two CHLA-sponsored courses, **Selection and Implementation of Automated Library Systems** and **Sources of Canadian Health Statistics**. Maureen Wong, as CE chair of the local planning committee has organized these courses. The CHLA CE coordinator supplied CHLA CE certificates, evaluation forms and applied for MLA certification for the CHLA courses.

For several years a Telemedicine Canada series for hospital librarians has been organized by OHLA with the assistance of CHLA. During 1988 this arrangement was continued. Beginning with the Fall 1989 series, a more formal arrangement has been made in which the OHLA CE chair is responsible for arranging 3 speakers and the CHLA CE chair for 3. Despite some of the limitations of the teleconferencing medium, this is a fine opportunity to reach librarians across the country. CHLA should continue to support this endeavour.

2. to further explore cooperative CE ventures with other organizations.

Investigations were undertaken with the various library schools across the country and planning has begun for a cosponsored course to be held at the University of Toronto Faculty of Library and Information Science in the Fall of 1990. Potential cosponsors are being contacted.

3. to continue using **BMC** as an educational tool that can reach the entire membership.

Since all CHLA members cannot take advantage of CE opportunities at annual meetings, the maintenance of **BMC** as a source of CE for the membership is vital. During 1989, the Board decided that the FACT SHEETS should become the responsibility of the CE coordinator. Fact Sheet No. 3 on CD-ROM was prepared by Joanne Marshall and Fact Sheet No. 4 on Software Copyright was prepared by Bill Maes. CHLA members who are interested in preparing a Fact Sheet or who have ideas for content, should contact the CE coordinator.

4. to encourage knowledgeable CHLA members to become providers of CE. e.g. as course instructors, speakers or through **BMC**.

There are very few Canadian instructors for MLA CE courses and there is a need

for more courses with Canadian content. 1988/89 was a landmark year for CHLA as the Canadian course on health statistics was presented for the first time by Tom Flemming and Diana Kent. CHLA provided funds to assist the course developers in getting together to do the final course preparation. The CE coordinator will continue to explore opportunities for Canadian content courses.

Another initiative in this category is the provision of excerpts from the excellent **Teaching and Learning Newsletter** produced by the Teaching Service Centre at Memorial University of Newfoundland. Catherine Quinlan has obtained permission from the University to reproduce content related to teaching and learning that will be of interest to CHLA members. This material will begin appearing in the **BMC** CE column in volume 11.

5. to investigate the current status of education for health sciences librarians in Canadian universities and colleges.

Letters were sent to the deans and directors of library and information science programs in Canadian universities and colleges in December 1988 and a list of health sciences library courses appeared in **BMC** 10(4). A discussion of the current status of education for health sciences library education will appear in 11(2).

6. to continue assessing the CHLA members as a basis for future activities.

The future CE interests of course participants at the annual meeting are recorded on the evaluation forms and local chapters also monitor the CE interests of their members. The CHLA CE coordinator plans to write to CHLA chapter presidents during the coming year to find out more about CE needs. CHLA members are also encouraged to contact the coordinator at any time.

REPORT OF THE PUBLIC RELATIONS COMMITTEE

Johann Van Reenen

Two initiatives received priority during the last year. The development of:

- a CHLA poster, and
- a brochure marketing the skills, qualifications, and utilization of health sciences library workers.

The poster was distributed at the 1989 annual conference held in Ottawa. Each CHLA member will receive 1 free poster. Additional copies will be available from the Secretariat at $10.00 each. The Board anticipated that the poster will be used in libraries to market our organization and the skills of our members. The long, narrow shape lends itself to display on pillars in libraries, around hospitals and on campuses, etc.

A further use will be for display at national and provincial health care conferences, e.g. CMA, CNA, specialist and allied health professional conferences, public health conferences, etc.

The first draft of a brochure to market the skills and utilization of health sciences library workers was reviewed by the Board at the February 1989 meeting and will be completed before the 1990 Annual Conference.

It will then be used together with the poster at above mentioned occasions, and as individual members see fit.

A modified version of the poster design has been used to print CHLA t-shirts, which are available at this conference and at other times from the secretariat at a cost of $15.00 each.

MEMBERSHIP

The Association had 418 paid members in 1988.

A new membership form was developed for the 1990 membership year. The aim was to simplify the form while still capturing the most useful member information, so that the Directory can be of maximum use. The new form also updates the membership dues approved at the 1988 Annual General Meeting.

The main data base file contained 432 records as of April 9th, an increase of 14 since January 9th. This figure includes 7 life members, 14 complimentary subscriptions and 412 paid members/subscribers. Twenty-five (25) members have opted for french language communication. Eleven (11) new members registered since January 1, 1989.

The paid segment consists of 287 regular, 105 institutional, 3 emeritus and 2 student members in addition to 28 **BMC** subscribers. A print-out of the main data base file was sent to the treasurer April 6th, 1989.

REPORT OF THE EDITORS OF BIBLIOTHECA MEDICA CANADIANA

Claire Callaghan
Editor

Linda Wilcox
Assistant Editor

The current editors have published issues 10(2), 10(3), and 10(4) of **Bibliotheca Medica Canadiana**; 11(1) is in process and will be distributed in late July. Volume 10 contains 214 numbered pages, exclusive of the index. Approximately 30% of the pages were conference papers, 15% were original papers with the remainder being association business and regular features. The Editors would like to take this opportunity to encourage all CHLA/ABSC members to consider writing for publication and to thank all those who contributed to volume 10.

CHLA/ABSC purchased an Okidata Laserline 6 printer in May 1988, at a cost of $2700. WordPerfect 5.0 was installed in September 1988. The Hewlett Packard Times Roman/Helvetica Base Set (Roman-8) soft font disks were also acquired in September for $264.80. WP 5.0 was configured to accept HP AD soft fonts allowing for an additional two typefaces in a range of point sizes and, as well, the international character set necessary for French text.

BMC v.10 is printed in Times Roman in the two column format introduced with v.9(2). It increases **BMC**'s readability and adds to its more professional appearance.

The $3,000. allocated for the production of **BMC** has been spent as follows:

Part-time help	$2600.
Translation	400.

Linda Wilcox will assume her duties as Editor with v.11(2). The Board of Directors have appointed Jill Faubert of the Sarnia General Hospital, Sarnia, Ontario as Assistant Editor for **BMC**, volume 11(2-4) and volume 12(1).

The editors gratefully acknowledge the help of Lynn Dunikowski, **BMC**'s previous editor, for her support and encouragement. David Le Sauvage is warmly thanked for his expert advice and determination in configuring the software and hardware. And last, special thanks is extended to the CHLA/ABSC Board of Directors for their moral and financial support of **BMC**.

HEALTH SCIENCES RESOURCE CENTRE ADVISORY COMMITTEE

ANNUAL REPORT

Donna Dryden

The Advisory Committee met twice since June 1988 - December 9, 1988 and May 15, 1989. The May meeting was the last meeting for **Colin Hoare**. Colin had been one of the CHLA/ABSC representatives on the Advisory Committee since 1986. He will be replaced by **Claire Kelly** from Merck-Frosst in Montreal. The other two CHLA representatives are **Deidre Green** (who will be the Coordinator for the CHLA reps) and **Donna Dryden** (whose term was extended for one year).

One of the major issues discussed by the Committee was Medline on CD-ROM. This included a review by Maureen Wong of the NLM forum on CD-ROM products evaluation, as well as reports from members of the Committee on various experiences in different settings. A concern about the integrity of the bibliographic material on some of the products produced by different vendors will be forwarded to NLM via HSRC.

Preliminary discussions were held regarding the possibility of contracting out to different centres in Canada for training for on-line searching on a cost-shared basis. This is in response to the large number of people (primarily end-users) who require on-line training whether they are using MEDLARS, Grateful Med or other systems. Staff from HSRC and CISTI will be conducting a survey in the near future to get some indication of the numbers involved and the impact. A plan of action will be presented at the next meeting of the Advisory Committee (November/December 1989).

Use of telefacsimile (fax) for interlibrary loans was another topic of concern. Over the past year CISTI conducted a trial to determine some of the implications of the technology and potential volume of demand. An announcement will be made in the near future regarding new pricing structure for ILL including the use of FAX.

A copy of ASTED's response to the Flower Report was presented for information at the May meeting, as was the English translation of Bernard Bedard's portion of the Flower report.

This year the Committee members were fortunate to participate presentations by CISTI staff about specific areas or projects. These included: RESCAN (medical devices database), CAN/OLE II, and the Document Delivery section of CISTI.

CHLA/ABSC has three representatives on the Advisory Committee. We are now back on a schedule which will see a new member appointed each year. The term for each member is 3 years. If you are interested in participating on the Committee, or know of someone, contact Donna Dryden or any member of the CHLA Board. Representation on the Advisory Committee will be discussed at the winter meeting of the CHLA Board.

NORTHERN ALBERTA HEALTH LIBRARIES ASSOCIATION (NAHLA)

ANNUAL REPORT

Peter Schoenberg, President

The 1988/1989 year was a busy one for the Northern Alberta Health Libraries Association. The year started with the submission of a brief to the Premier's Commission on Future Health Care for Albertans. The brief was prepared by the executive with the assistance of Donna Dryden, and a follow up response was requested by the Commission regarding the mandate, size and affiliations of our association. The first of our successful guest speakers was Ross Sherwin, a librarian at the University of Alberta, who discussed the use and selection of common software packages and trends in microcomputing. The annual Christmas party was once again hosted by Kathy Sharma. Pauline McCormick spoke to our group about her work in the HOPE (organ procurement) program. Our final speaker of the year was Dr. Louis Franscecutti who discussed accident prevention and specifically the Tagged for Life program which has received national attention. Leslie Sutherland deserves congratulations for arranging such a diverse and interesting selection of guests. The major education activity in the past year was the hosting of an Advanced Medlars seminar given by Mary-Lou Veeken.

Looking to the future the new executive for 1989/1990 include:

President:
Peter Schoenberg

Vice-President:
Linda Slater

Treasurer:
Julianna Zia

Secretary:
Theresa Burwell

The chapter's activities in the upcoming year will centre on planning the 1990 CHLA /ABSC conference.

SOUTHERN ALBERTA HEALTH LIBRARIES ASSOCIATION (SAHLA)

ANNUAL REPORT

Elizabeth Kirchner, President

The 1988/89 Executive are:

President:
Elizabeth Kirchner
Calgary General Hospital Library

Vice President/President Elect:
Elaine Grover
Rockyview Hospital, Calgary

Educational Coordinator:
Andras K. Kirchner
Medical Library
University of Calgary

Secretary/Treasurer:
Judy Flax
Medical Library
Tom Baker Cancer Centre, Calgary

At the SAHLA's General Meeting in November 1988, the idea to gain representation in the Alberta Hospital Association (AHA) came up. The President contacted her counterpart at the Northern Alberta Health Libraries Association (NAHLA) and proposed a joint representation in the AHA. She is going to pursue the matter further with AHA and NAHLA over the next months.

The Vice-President continued to coordinate the activities on the revision of the hospital library standards.

The Educational Coordinator organized a successful one day seminar on collection development and the usage of "Grateful MED". Other learning activities included numerous teleconferences presented by the Alberta Hospital Association, Education Services and by OHLA/CHLA series presented through Telemedicine Canada.

The sixth edition of the "Union List of Serials of Calgary Area Hospital Libraries" was published in April. It is free to participants. Non-participating libraries can buy it for $20.00 from A.K. Kirchner, Medical Library, Health Sciences Centre, 3330 Hospital Drive, Calgary, Alberta, T2N 4N1.

Our goals for the next year are to broaden our educational/learning activities, recruit new members for SAHLA and for CHLA, and pursue joint representation with NAHLA in AHA.

Bibliotheca Medica Canadiana

Subject Index, volume 10, 1988-1989

Information for Contributors, Meetings/Workshops, Positions Available, and *New Publications* are not indexed. Contents pages of each issue serve as the title index of this journal.

A

Academy of Medicine 10(3):130-2

B

Bibliotheca Medica Canadiana 10(1):15

C

CHLA/ABSC
- Annual General Meeting 10(1):8-11
- CE Coordinator 10(1):13
- Public Relations 10(1):14
- Treasurer 10(1):12

CHLA/ABSC Task Force on Hospital Library Standards **see** Task Force on Hospital Library Standards

CHLA/ABSC Task Force on the CHA/MIS Guidelines **see** Task Force on the CHA/MIS Guidelines

CISTI **see** Canada Institute for Scientific and Technical Information

Canada Institute for Scientific and Technical Information 10(1):38-41

Central Ontario Health Libraries Association 10(1):21

Centre bibliographique des sciences de la santé **see** Health Sciences Resource Centre

Consumer Health Information 10(3):135-8

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The CHLA/ABSC now has available for order, a variety of items. Many of you saw or bought some of these at the Annual Conference in Ottawa. For those who want more items or members not able to attend the Conference, we supply the following information and order form:

CHLA/ABSC T-SHIRTS

These come in yellow, black and white with a design in 2 colours. Price $15.00 ea.

CHLA/ABSC STANDARDS

The finalized standards document entitled "Standards for Canadian health care facility libraries: Qualitative and Quantitative guidelines for assessment, 1989" is now available. Price $15.00 ea. to members, $20.00 ea. to non-members, plus shipping and handling.

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A CHLA/ABSC poster marketing Health Sciences Library staff and services, 85.5 x 28 cm, is also available. Price $5.00 ea.

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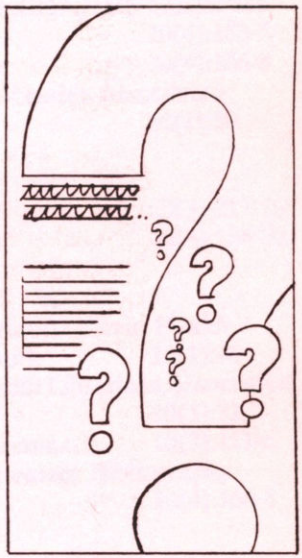

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HEALTH LIBRARIES ASSOCIATION OF BRITISH COLUMBIA (HLABC)

ANNUAL REPORT

Jim Henderson, President

A number of developments on the British Columbia health libraries scene were significant in the past year.

The timely positioning of Margaret Price of the UBC Woodward Library on The British Columbia Library Association executive lead to funding being provided by the B.C. Ministry of Health for a database of consumer health materials. As well as materials evaluated and selected by health professionals and input by the Ministry of Health, coverage includes citations from the Surrey Public Library, HLABC's own consumer health bibliography, and the Family Resources Centre at Children's Hospital in Vancouver. A publication based on the B.C. Ministry of Health input has been printed and soon will be available. Future funding, evaluation by health professionals, and input from other sources are being investigated.

Recently started is a feasibility study of an alternate way of providing continuing education to medical specialists in rural and remote areas. It is funded by the Max Bell Foundation and is based in UBC Continuing Medical Education. The librarian, Patrick Gannon, employed by the study will assist the chief investigator, an education specialist, by providing the necessary resources, such as journal articles and videotapes, and consulting on personal information management systems and online searching. The costs and acceptability to specialists in the Kootenay region in southeastern B.C. will determine if the service will be extended to specialists throughout the province.

HLABC has made an effort to strengthen our ties with our neighbours to the south. In the past year, Gerry Oppenheimer retired from the position of Director of the Pacific Northwest Regional Medical Library Service and the University of Washington Health Sciences Library and Information Center in Seattle. He was replaced by Sherrilynne Fuller. She was invited to Vancouver to lecture on quality filtering, visit Vancouver health science libraries, and make a presentation to an HLABC meeting.

Planning for active participation in a November meeting, 2001 - A Health Odyssey, of all types of health care workers occupied a good part of our time. We have arranged for two lectures, one on personal files management and a second on consumer health information in B.C., and for an information display on health sciences libraries, the latter with support from CHLA.

The end of the year brought a membership drive to reach out to nonprofessionals in organizations with professional members and in hospitals without professionals and to an increasing number of librarians in community colleges who train health care professionals.

HLABC continues to be an active group, driven by a high level of member

participation as well as initiatives from CHLA. I would like to thank the CHLA Board, task forces, and committees for encouraging and supporting so many useful activities. Johann Van Reenen of the Greater Victoria Hospital Society currently sits on the CHLA Board.

Some local initiatives include our union list run via McAinsh/CANEBSCO, which is available for $35. Work on a new edition of it and of our consumer health bibliography will begin in the upcoming year. The 1989 annual edition of the title, **British Columbia Medical Library Service Recent and Recommended Medical Books: a Selective List for Hospital Libraries**, has just come off the press at a cost of $3. Contact Bill Fraser, B.C. Medical Library Service, Vancouver for more information.

Four issues of our newsletter, the **HLABC Forum**, came out under the editorship of Dan Heino in Kamloops and Diana Kent in Vancouver. They ably overcame the problems of a long distance relationship. We held one meeting on forensic medicine, one on a medical librarians's visit to China, and one which was the presentation by Sherrilynne Fuller from Seattle. Our final meeting, the annual general meeting and social dinner at the B.C. Medical Library Service, featured Lebanese food.

The Executive for the next year is:

President:
Joan Andrews
Helen Randal Library
Registered Nurses Association of B.C.

Vice-President/President- Elect:
Barbara Saint
St Paul's Hospital Library
UBC Health Sciences Library Network

Secretary:
Deborah Newstead
Hamber Library
Shaughnessy/Grace/Children's Complex
UBC Health Sciences Library Network

Treasurer:
Carolyn Hall
B.C. Health Association Library

Forum Editors:
Dan Heino
UBC Woodward Library

Andy Stefanelli
Helen Randal Library
Registered Nurses Association of B.C.

CENTRAL ONTARIO HEALTH LIBRARIES ASSOCIATION (COHLA)

ANNUAL REPORT

Jean Cornett, President

During the past year the Central Ontario Health Libraries Association met on October 27th, 1988 and on May 3rd, 1989.

The October meeting was held at the Mental Health Centre Library in Penetanguishene. The hostess, Patricia Reid, conducted a tour of the new library facilities. Dr. Marnie Rice, Acting Director of Research at the Centre, was guest speaker. Her topic was "Violence and the Media: Effects on Women". A bibliography of her published papers was provided.

The May 1989 meeting was held at the Learning Resource Centre of Georgian College, Orillia Campus, hosted by Jean Cornett. The program included two speakers, Marie MacLean, Nursing Program Coordinator, Years 2 & 3 at the College, speaking on "Role Transition" and Tom Gram, Manager, Learning Resource Centre, Georgian College, on "Lobbying for Library Dollars". Copies of information from CHLA were distributed. Minor amendments to the COHLA constitution were discussed and approved. Christie Macmillan provided an update on OHLA. All members reported on activities at their libraries.

Between meetings, editor Sherry Keetch produced two issues of the new COHLA Newsletter, titled "Network", to help keep members fully informed.

Nominations and election of the 1989 executive took place. Both positions were renewed for a second term.

The executive for 1989:

President:
Jean Cornett
Learning Resource Centre
Georgian College of AA&T, Orillia

Secretary-Treasurer:
Maureen Maguire
Huronia Regional Centre, Orillia

KINGSTON AREA HEALTH LIBRARIES ASSOCIATION (KAHLA)

ANNUAL REPORT

Margaret Darling, President

During the past year the Kingston Area Health Libraries Association (KAHLA) met on several occasions. New executive members were elected at the March meeting for a two year term. They include:

President:
Margaret Darling
Kingston General Hospital Library

President-Elect:
Barbara Carr
St Lawrence College Library

Secretary-Treasurer:
Penny Levi
St. Mary's of the Lake Hospital Library

Local resource sharing and co-operation have remained our priority throughout the year. Two important library tools which facilitate this co-operation were updated and reissued during the year. First, **The Title Guide to Medical Serials in Kingston**, produced by St. Lawrence College, was revised in the summer of 1988. It now includes the serial holdings of fourteen area libraries. Secondly, **The Union List of Consumer Health Books in Kingston Libraries**, produced by Kingston Public Library, was updated. Co-operation is further facilitated by the availability of Queen's University Library System's online catalogue "QLine", which may be accessed by any library or individual with a modem-equipped microcomputer.

The Association is most grateful to Lynda Silver, Director of Library Services at Hotel Dieu Hospital in Kingston, for hosting all the Telemedicine teleconferences, which were well attended by our members.

Our goals for the coming year include a membership drive and the compilation of a directory of interlibrary loan policies for member libraries.

LONDON AREA HEALTH LIBRARIES ASSOCIATION (LAHLA)

ANNUAL REPORT

Linda Wilcox, President

Sharing resources and information is one of the rewarding activities for our chapter members. Each summer we update an annual **Union List of Serials** and plan to add individual library's interlibrary loan policies to the list this year.

Also, our chapter is fortunate in having many members who are active in other library associations such as OHLA, CHLA executive and even other CHLA chapters. These "crossover" members provide us with updates on their activities at each of our meetings.

For our October 1988 meeting, our members travelled to Exeter's 44-bed hospital. In December, we enjoyed getting together on an informal basis for a Christmas dinner at a London restaurant. Touring the brand new London Regional Cancer Centre was the focal point of our April 1989 meeting. Cheryl Stephenson of 3M Canada also discussed the pros and cons of using the DavexPlus Cataloguing software distributed by Serials Management Systems of London.

Our membership has grown to 40 members and will be led by the following 1989/90 Executive:

President:
Linda Wilcox
South Huron Hospital, Exeter

Past-President:
Jean Heriot
St. Thomas Psychiatric Hospital

President-Elect/Secretary:
Linda Voelker
Sciences Library
University of Western Ontario, London

MANITOBA HEALTH LIBRARIES ASSOCIATION (MHLA)

ANNUAL REPORT

Susan Rogers, President

The Executive Committee are:

President:
Susan Rogers

Vice-President/President-Elect:
Barb Carstens

Secretary:
Pam Green

Treasurer:
Wendy Barber

The Manitoba Health Libraries Association enjoyed a busy and productive year. We increased our membership fees to ensure the continuation of a balanced budget. Institutional Memberships are $50.00; association memberships $20.00; and personal memberships $15.00. The MHLA Executive drafted a letter to the Manitoba Association of Registered Nurses in which we expressed our concern about the closing of its library in June. Currently, MARN is investigating ways to maintain a viable resource collection. MHLA approved a proposal to index our records, minutes and resolutions at our Fall meeting. We approached the Manitoba Heritage Federation for financial support. A decision is pending.

Our committees were quite active this year. The Union List of Selected Serials Committee has turned over the production of the Union List to Canebsco/McAinsh with publication expected in June or July. The AV Interest Group is investigating the implementation of an AV Union List. MHLA participated in the Manitoba Health Organizations Annual Conference, sponsoring a session entitled: "Library Quality Assurance". This was well attended and proved quite successful. Next year's Conference, "Focus on the 90's" is in the planning stages and, again, we will participate. In May, MHLA will participate in the Manitoba Library Association Conference entitled "Measuring Up: Roles and Resources for the 90's". As a result of the continuing education survey done last year, the Programme Committee arranged for MHLA to participate in a teleconference entitled "Audiovisual Resources in the Health Sciences".

Three meetings were planned in 1988/89. The Fall meeting was held in Portage la Prairie at the Canadian Food Products Development Centre. The Winter meeting was held in Winnipeg at Manitoba Health Information Resources and the Annual General meeting was held at Deer Lodge. After each meeting the host library would have a presentation on developments in its institution of interest to our members.

Membership in the Association for 1988/89 was 65.

Nominations for the 1988/89 Executive have been held with Anne Thornton-Trump elected Vice-President/President-Elect by acclamation. Elections are being held for the positions of Secretary and Treasurer.

MARITIMES HEALTH LIBRARIES ASSOCIATION/ ASSOCIATION DES BIBLIOTHEQUES DE LA SANTE DES MARITIMES (MHLA/ABSM)

ANNUAL REPORT

Marthe Brideau, President

The 1988/1989 Executive are:

President:
Marthe Brideau
Hôpital Dr. G.-L. Dumont

Vice-President:
Anne Kilfoil
Saint-John Regional Hospital

Secretary:
Andrea Cunningham
Centracare, Saint-John, N.B.

Treasurer:
Susan Libby
The Moncton Hospital

Nova-Scotia liaison:
Joyce Kublin
Valley Health Services Association

During the fall of 1988, the MHLA/ ABSM executive which used to be in Nova Scotia was transferred to N.B. Meetings are to be held at least once annually in a province other than New Brunswick.

L'éxécutif s'est rencontré à Moncton le 4 Novembre 1988 afin de déterminer son rôle.

Une réunion générale a eu lieu le 28 avril 1989 au Saint John Regional Hospital à St-Jean, N.B. Une vingtaine de personnes ont assité à cette journée. In the afternoon, Neil Amyot of SMS (Serials Management System) gave a demonstration of their softwares: Davex PC and Davex Plus.

We hope to publish a Maritimes Health Libraries Union List of Periodicals/ Catalogue collectif des périodiques dans les bibliothèques de la santé des Maritimes in 1990.

ASSOCIATION DES BIBLIOTHEQUES DE LA SANTE DE MONTREAL/ MONTREAL HEALTH LIBRARIES ASSOCIATION (ABSM/MHLA)

ANNUAL REPORT

Diane Boisvert, President

The Executive Committee are:

President:
Diane Boisvert, Sandoz Canada Inc.

Vice President/President Elect:
Sheindel Bresinger, Maimonides Hospital

Secretary:
Anca Cojocaru, Hôpital Marie-Enfant

Treasurer:
Barbara Covington, Nurses Library, Montreal General Hospital

1988-9 marked our 5th year of existence. Many goals have been reached this year:

- the membership was maintained to 58.
- the members' participation to the ABSM/ MHLA activities were increased.
- the bilingual character of the Association has been reinforced:
  - bilingual communications
  - bilingual events
  - bilingual letterhead to reflect our dual identity.
  - increased membership and participation from the francophone sector.
- for the first time a newsletter was prepared and helped reaching the members in between the meetings. Two editions have been published so far and we intend to continue. Thanks to Anca Cojocaru, our secretary for her editing skills and her ideas!
- a second edition of our Union List has been made available. Special thanks to Arlene Greenberg who coordinates and chairs the project since it started!

Activities:

Three general meetings were held:

- Visit of the newly renovated Merck Frosst Library, and talk by Dr. E.B. Vadas, Assistant Director, Research & Development, Merck Frosst: Steps involved in the discovery of a new drug.
- Visit of the Hôpital Marie-Enfant's library, involved in bibliotherapy with children, followed by an informal discussion of tricks used by the participants to increase library use, to promote the library, to return material fast, etc.
- Annual dinner followed by a very lively talk by Mr. Frank Hofstetter, Toastmasters International on how to make effective presentations.

The Executive for 1989-90 are:

President:
Sheindel Bresinger, Maimonides Hospital

Past President:
Diane Boisvert, Sandoz Canada Inc.

Vice President/President Elect:
Nora Stamboulieh, D.S.C. Montreal General Hospital

Secretary:
Anca Cojocaru, Hôpital Marie-Enfant

Treasurer:
Jeanine Lawlor, St. Mary's Hospital

NORTHWESTERN ONTARIO HEALTH LIBRARIES ASSOCIATION (NOHLA)

ANNUAL REPORT

Carol Schmaltz, Co-ordinator

It has been an exciting year for members of the Northwestern Ontario Health Libraries Association - 13th Chapter of the Canadian Health Libraries Association. To date, there are eleven health libraries on the membership list.

Resource sharing has been the network's prime objective. NOHLA's attendance at the Ontario Hospital Association's District Twelve Fall Convention helped to actualize this objective. The display centred around the services NOHLA provides locally and advertised our willingness to assist in the needs of outlying hospital libraries.

Two formal meetings are held annually. At such times journal holdings are updated and exchanged amongst the members, interlibrary loan policies reviewed and issues of concern addressed. Other activities include the well attended and informative Telemedicine Conferences.

OTTAWA/HULL HEALTH LIBRARIES ASSOCIATION

ANNUAL REPORT

Susan Higgins, President

The chapter's activities centred around the organization of the 13th annual conference held in Ottawa, May 27-31, 1989.

The executive for 1989/90 will see Susan Higgins remaining in the president's position. Martha Vaughan from the Canadian Dental Association will assume the responsibility of secretary/treasurer/president elect. Leslie Firth, from Health Protection Branch will be program coordinator.

SASKATCHEWAN HEALTH LIBRARIES ASSOCIATION (SHLA)

ANNUAL REPORT

Terry Bouchard-DeVenney, President Elect

On behalf of the President and the membership of the SHLA, I submit to CHLA/ABSC our first report.

On May 9, 1988 the Regina Health Libraries Council, a consortium of eight health libraries in Regina including the University of Regina and SIAST, set out to investigate the feasibility of forming a Saskatchewan Chapter of CHLA. A letter and questionnaire was sent to 45 institutions in Saskatchewan for feedback and the response was most encouraging. Our founding meeting was held in Regina on October 19, 1988 at which time our constitution was finalized and elections held for the 1989/90 executive.

President:
L. Kozum
Saskatchewan Health

President Elect:
T. Bouchard-DeVenney
Regina General Hospital

Secretary:
L. Walter-Smith
Wascana Rehabilitation Centre

Treasurer:
E. Perry
University of Regina

We have 24 members to date but expect the number to increase as time progresses.

Our first annual meeting was held in Regina on May 17, 1989. Since we are "brand new", we decided to make this meeting an information exchange sessions designed to address the immediate needs and concerns of our colleagues. A questionnaire was mailed out for suggestions and the following topics were selected for presentation and discussion.

a) Copyright - E. Ingles, University of Regina.

b) One-person Libraries - L. Walter-Smith, Wascana Rehabilitation Centre.

c) Quality Assurance - B. Silzer, Plains Health Centre.

d) Policies and Procedures - L. Kozun, Saskatchewan Health.

The members from Saskatoon will be hosting our fall session. To help facilitate attendance by all, our annual meetings/educational sessions will be geographically alternated between northern and southern Saskatchewan. Two suggestions for our fall program are promotion and weeding.

All in all, the last year has been very busy and productive. It is most exciting to be part of something new. We are looking forward to sharing ideas as a group and with CHLA/ABSC as a whole.

TORONTO HEALTH LIBRARIES ASSOCIATION (THLA)

ANNUAL REPORT

Tsai-O Wong, President

The Executive are:

President:
Tsai-O Wong

President-Elect:
Susan Murray

Past-President:
Mary Boite

Secretary:
Linda Devore

Treasurer:
Ken Ladd

Editor, **THLA News:**
Ann Kubjas

Associate Editor:
Marjory Morphy

Assistant Editor:
Bonnie Brownstein

In response to the membership recommendation from the Needs Assessment Survey, a total of seven meetings were held compared with five in previous years. Meetings were offered at different times of the day and different days of the week to accommodate those members who would have difficulty attending traditional Monday night meetings.

The Faculty of Dentistry provided the facility for our first meeting on Sept. 14, 1988. Maggie Weaver shared her expertise with us on **Effective Writing Skills**. A full-day C.E. credit course on **Intrapreneurship and Marketing Hospital Libraries** was taught by Rya Ben-Shir of Berwyn, IL. on Nov. 18, 1988. The course was a success both professionally and financially. In keeping with the tradition, members enjoyed the festive Christmas party at the O.C.I. Staff House on Dec. 5, 1988. Sigmund Samuel Library was the location for our Jan. 16, 1989 meeting on **Copyright**. Liz Avizon and Ann Rae reviewed **Bill C-60** and Phase II of the copyright revision on Collectives and the provisions relating to educational and library uses. Dorothy Davey of Medical Information Services donated her talent and time to present an excellent, four-hour workshop on **Database Management** on Feb. 22, 1989 at the Toronto Institute of Medical Technology. Elizabeth Reid, at the keyboard, assisted with the demonstration. The members met at the Toronto Western Hospital for the April 11, 1989 meeting. Lynda Baker of McMaster University spoke on **End-User Training**. A total of 69 members and guests enjoyed the annual dinner meeting on May 15, 1989 at Massey College. Bob Rae, the N.D.P. Provincial Leader spoke on the **Government and Medicare**. He elaborated on the four evolutions of health care -- the increasing aging population, women's health issues, medical technology and ethical issues, and consumer expectations.

The Editorial Team worked hard to produce five issues of **THLA News**. In order to keep all members better informed, the Executive decided to include all meeting minutes and program summaries and to advertise more continuing education opportunities in each issue.

The Union List Strategic Planning Committee, chaired by Elizabeth Reid with Dorothy Davey, Eleanor Hayes and Susan Murray, met several times during the year. With combined efforts, they did a Needs Assessment Survey, made recommendations, and produced a **Supplement** to the 5th edition of the Union List. We are very thankful for all their labour.

Finally, THLA honoured its first Honourary Life Member, Eleanor Hayes, at the Annual Dinner Meeting in recognition of her outstanding contribution to the THLA.

WELLINGTON-WATERLOO-DUFFERIN HEALTH LIBRARY NETWORK

ANNUAL REPORT

Joyce Pharoah, Co-ordinator

The W.W.D. Health Library Network links together several area health-care libraries to ensure a cost-effective and quick means of delivery of information.

A total of 4 meetings and 2 additional telemedicine programs were held at the various special libraries within our membership. Three new members were welcomed, some of which have received on-site consultations. Although attendance at meetings has dropped, turnover has been minimal and the established lines of communication have held fast.

CD-ROM & InfoHealth demonstrations were the highlights of two meetings. Sherry Ferguson, a guest speaker, enlightened several aspects of pay equity and its effect on our institutions and the positions we hold.

The long-awaited revised serials list for our Network is coming off the press and will be available at the June gathering.

Nancy Pal, Cambridge Memorial Hospital Librarian, will hold the next co-ordinating 2-year tenure.

WINDSOR AREA HEALTH LIBRARIES ASSOCIATION (WAHLA)

ANNUAL REPORT

Toni Janik, Co-ordinator

The Windsor Area Health Librarians met with most meeting dates planned to coincide with the Telemedicine dates. A survey indicated that the group would prefer attending Telemedicine in their own cities and to meet as a group twice a year. Two of our members will be presenting a Telemedicine course in the fall on "Planning a Continuing Education Course".

Members continue to report to WAHLA on conferences they have attended. This year our members attended the OHLA-OHA annual meeting and educational conference, UNYOC, the quarterly meetings of the Metropolitan Detroit Medical Library Group, and the London meetings.

WAHLA has now hosted 3 successful MLA CE courses. The last was May 12, 1989: MLA CE 433 Health Care Planning and Administration: Information Resources and Online Searching. (Speaker Joanne Marshall)
St. Clair College hosted CISTI to present Medlars Intro I June 23-4, 89. Two of our members have now been trained and provide access online to CCINFO from the Canadian Centre of Occupational Health and Safety.

Ongoing projects include the WAHLA union list revisions, Repository Journal Agreement, the Interlibrary Loan Agreement with the Detroit Group and updating Grace and Hotel Dieu's Library holdings on OCLC in the **Michigan State Union List.**

The WAHLA newsletter continues to inform members about conferences, association business and articles of interest.

Interlibrary Loan services have been improved within our Chapter by the use of FAX by the majority of our members.

WAHLA is pleased that so many of our members are active in OHLA, CHLA and MLA.

MLA: Toni Janik - Local Arrangements Committee, May 19-25,1990, Detroit, MI.
OHLA: CE Committee
Mary Gillies
Anna Henshaw
CHLA: Jill Faubert, Assistant editor, **BMC** 1989-1990.

Mary Gillies, Anna Henshaw and Jill Faubert have been nominated to stand for election to the 1989-1990 OHLA Executive.

ONTARIO HOSPITAL LIBRARIES ASSOCIATION (OHLA)

ANNUAL REPORT

Sue Gillespie, President

On behalf of the membership of the Ontario Hospital Libraries Association, I am pleased to submit our third annual report as an affiliated association with CHLA.

OHLA's third annual conference was held at the Ontario Hospital Association's convention in October 1988. The theme of the conference was "Thin Ice: avoiding the ethical and legal hazards of providing medical information". There were two speakers: Françoise Hebert who gave an address on "Coping with copyright", and Michael Yeo who spoke on "Ethics and information". The sessions were well attended and attracted other OHA convention delegates as well as OHLA members. The 1988 OHLA Executive was announced at the Annual General Meeting:

Past-President:
Christie Macmillan, Orillia

President:
Sue Gillespie, London

President-Elect:
Roger Smithies, Toronto

Secretary:
Linda Panton, Hamilton

Treasurer:
Pat Hutchison, Ottawa

In May 1989, Roger Smithies withdrew as President-Elect due to a career change and was replaced by Penny Levi, Kingston. Continuing appointments include John Tagg, Toronto, as OHA Liaison and Dora McPherson, London, as Education Committee Chair. Mary Conchelos, Peterborough, replaced Susan Hendricks as Editor of the **OHLA Newsline** with Susan, Oshawa, taking up Mary's former position as Assistant Editor.

Continuing education had its ups and downs. Two of the workshops were cancelled due to lack of registrants; one, "Career self management" at the annual meeting, and the OHLA/OHA joint seminar, "Managing change", scheduled for April 1989. The workshop, "Basic cataloguing" at the Annual Meeting, however, was well attended and very successful, judging from the evaluations. The telemedicine lecture series has been very well received. There was coast to coast registration for some of the sessions. CHLA's participation with the session on "Copyright" was so well received that CHLA will be sharing the telemedicine series with us 50/50 henceforth. The first year Telemedicine Canada gave us four sessions (we also gave two through NOTN), the second year six, and we will be presenting twelve in the coming year. We have decided to stay with Telemedicine Canada, for the time being as in a recent CE survey we discovered that although all respondents have access to Telemedicine Canada, not all have access to NOTN.

The Salary Survey Committee completed its work and its report is available upon request from Susan Hendricks.

A Pay Equity Committee was struck to investigate the pay equity situation for hospital librarians. It is in the process of compiling a "Pay equity cope kit" for those experiencing difficulties with the pay equity implementation process.

A committee to establish and maintain an information resource bank has been struck which will coordinate a clearing house for resources for hospital librarians requiring assistance. One vehicle for communicating resources will be the "Helpline" in the "OHLA Newsline". The "Pay equity cope kit" will, we hope, be only the first in a series of "Cope kit" information packages.

The close cooperation between CHLA and OHLA during the past year has borne excellent fruit and the OHLA executive and membership wish to express their appreciation and continued support for joint endeavours.

INFORMATION: A PRICELESS AND COST EFFECTIVE RESOURCE

Brief to the Premier's Commission on Future Health Care for Albertans

Peter Schoenberg, Linda Slater, Leslie Sutherland and Donna Dryden
Northern Alberta Health Libraries Association (NAHLA)

"Information is a corporate asset. One attribute of a successful organization is its ability to manage information to ensure its availability for rapid decision making. Hospitals need and use information for many purposes, and the health sciences library, through its information services plays a key role in providing broad-based institutional support . . . [The] library provides an expanding range of information support for [patient care], administrative units and departments, research activities, continuing and professional inservice education, and patient and consumer education."[1]

The library of tomorrow will be a responsive, integrated electronic source of information, training and expertise. While books and journals will still have a role, online databases, compact disks and intelligent user interfaces will become increasingly valuable tools. Combined with full integration of communication technologies, such as facsimile transfer and electronic mail, the "library without walls"[2] can become a reality.

BACKGROUND

Current trends that are shaping the future:

Information explosion -- Today's health care professionals are inundated with new technologies and new information of which they can avail themselves in the delivery of health care services. With the exponential growth of biomedical and health care literature, it is no longer possible for specialists to read all the relevant information in their field, and yet it is increasingly important for all health care workers to constantly update their knowledge base or risk not providing optimal care in an efficient manner.

New formats -- Gone are the days when a library is merely a repository of print materials. Full-text databases, compact disks, with their great storage capacity, videodisks, computer assisted instruction workstations and locally created databases, are part of the modern library. These systems open up new possibilities, but they require proper management, evaluation and expertise to ensure that benefits to users are not outweighed by any confusion resulting from unexpected and unplanned difficulties.

New access possibilities -- "End-user searching" (e.g. physicians using their own computers at their own convenience) allows health care personnel direct access to bibliographic or full-text databases. It is possible for online library catalogues to be accessed remotely from home or the clinical setting to solve immediate clinical or research problems. The need for users to

come to the library in person has diminished, but information requirements have not.

Costs -- The price of traditional sources of information are escalating rapidly at a time when libraries are being challenged by the possibilities of new technology. Budgetary pressures make it difficult for many libraries to move ahead and take advantage of the benefits of new developments.

Unequal service -- While large academic libraries are moving forward, some smaller hospital libraries are not able to progress equally due to a lack of financial and administrative support. These inequalities have negative implications for the equality of health care to Albertans.

Demographic changes -- Just as the global health care system adjusts to changes, the effect on health sciences libraries can not be forgotten. For example, the current demographic shift to an older population affects the whole health care system. For libraries, the impact is felt in the need for more materials to support the care of geriatric patients, and the education of new, and reeducation of practising, health care providers.

Against this background of change there remains one constant: professional librarians continue to act as a link between users and the information they require. "Using audio-visual and computer resources, as well as books and periodicals, the library may be characterized as an information access or transfer point, rather than a storehouse for the printed word. Its staff members are information organizers, handlers, and facilitators."[3]

RECOMMENDATIONS

As the Premier's Commission looks to the future, information needs of health care professionals and consumers cannot be ignored. Librarians and libraries can have a direct impact on facilitating improvement and efficiency in a rapidly changing health care environment.

PATIENT CARE

New technology, new challenges and escalating costs are all part of the difficulties of patient care today and will continue to be in the future. Libraries have a unique ability to help health care providers stay informed about their specialties resulting in better patient care and more efficient procedures.

Librarians have begun to teach the skills of electronic access to the information users themselves. These skills enable frontline professionals to develop the life-long learning and information seeking skills that they require in a dynamic health care setting.

Equality of care through the province is a fundamental right of all Albertans. Unfortunately, in many smaller, remote settings library service and support may be adequate at best. Through planning and cooperation, librarians have created an interlibrary loan network which is a remarkably effective means of supporting smaller centres. However, this service could

be made even stronger if developing communication technologies were to be utilized. Not only could the document delivery service be improved through an electronic network, but also expertise and advice on all information and automation concerns could be provided. Such improvements require both increased funding and support throughout the health care system.

ADMINISTRATION

The conflict of cost versus quality is understood by administrators as strongly as by any other group. Unfortunately, the potential for increased efficiency and quality through better access to information has not always been appreciated by administrators. For the good of the whole institution, these two groups -- librarians and administrators -- must cooperate to ensure that the information essential to all health care professionals is managed effectively. To ignore the librarians's expertise in the automated management of information would be to waste a valuable resource.

EDUCATION

The library's role in the education of health care professionals is already enormous. However, simply storing information and making it accessible is no longer satisfactory. Educators and students must possess information seeking skills in order to survive and prosper in an increasingly complex world. The library's ability to impart new information retrieval skills is limited by the resources available. If future care givers are to be trained in the use of compact disks and remote databases, such services must be supported financially and philosophically. The result of such support will be a generation of more informed, effective and efficient medical professionals.

PATIENT EDUCATION

With ever increasing costs and choices of diagnostic and therapeutic procedures, it is essential that citizens of Alberta become better informed health care consumers and participate fully in decisions affecting their health. Currently the public library system bears the majority of the responsibility for this service. Increasingly, however, consumer education materials are becoming available in many forward-looking health care libraries. To allow the hospital and medical school libraries to meet the challenge of patient education and health promotion, a new direction and financial support are required.

RESEARCH

Access to information is absolutely essential if Alberta is to continue producing world class research in the health care field. Not only does a good literature review form the basis of subsequent steps, it also avoids duplication and wasted effort. Researchers are beginning to learn the special skills required to do their own online searching and with the assistance of librarians are able to increase the speed and effectiveness of their access to information. New technologies will allow for faster, more efficient communication among all researchers and the information

professionals who support them.

Information is an expensive resource, but in our efforts to provide the most comprehensive and efficient health care possible for the people of Alberta, it is priceless. The potential of librarians and libraries to improve and support health care in the province is just beginning to be tapped.

In the future, librarians as information managers must be central figures in the health care process, from research, to education, to patient care. In a world where information becomes evermore essential and evermore complex, librarians will continue to meet the information needs of the health care community by focusing on making information more easily accessible.

REFERENCES

1. Foster EC, Poole C, Wakely PJ. The health sciences library. In: Wolper LF, Pena JJ, eds. **Health care administration: principles and practice**. Rockville, MD: Aspen Publishers, 1987:519.

2. Flower, MA. **Libraries without walls: blueprint for the future: Report of a survey of health sciences library collections and services in Canada**. Toronto: Association of Canadian Medical Colleges and the Canadian Health Libraries Association, 1987.

3. Foster, loc. cit.

LET YOUR HEALTH SCIENCE LIBRARIAN BE YOUR PERSONAL SHOPPER: GOING SHOPPING FOR A SPECIAL LIBRARY

Zelda Freedman
Multidisciplinary Library
Elisabeth Bruyere Health Centre
Ottawa, Ontario

For some time now, I have felt that health science librarians should take a more active leadership role in obtaining and providing information for their staff. Librarians, and in particular those working in specialized libraries, could become personal shoppers of information for their patrons.

Librarians have a major part to play, and can make use of innovative ideas to promote and deliver current information. The role of the "traditional" librarian has passed with the vast explosion of new technologies in library and information science.

Librarians have a responsibility to reach out to the health care providers, become active participants in the multidisciplinary team, learn first hand about the needs of their clientele in the various disciplines, identify problems that staff are working on, and make certain that there is a constant flow of quality information reaching them.

Traditionally, librarians attend library meetings, gerontologists attend gerontology meetings and so on. Why not break out of this pattern and provide a new and exciting challenge to librarianship?

How can we obtain the best and current information in the most efficient way? I would like to suggest that librarians leave the comfortable confines of their professional world and attend meetings/conferences directly connected with the specialty of their facility.

I submitted a request to my Administration to attend the annual meeting of the Association of Gerontology in Higher Education to be held in Tampa, Florida, March 1-5, 1989. They agreed to share the cost as it was a pilot use of our educational resources in gerontology.

I must confess that initially I was skeptical not only about what I could accomplish as a librarian at a gerontology meeting, but how much of it would be useful? The meeting provided me with an excellent vehicle to be that personal shopper to all my health care patrons. It was exciting to meet the authors of the authority books which we had acquired, and as well to network with the vast array of specialists in the field of gerontology from the United States and Canada.

I collected information from multiple sources and learned first hand of many

current strategies being used. I gathered books, bibliographies, lists for acquisitions, audio-visuals, papers on intergenerational programs, patient and family services, caregivers assistance, ethics, Alzheimer's disease, and many other items too numerous to mention. Upon my return I routed an information package to the various department heads and health care providers. The response was very encouraging.

One sometimes gets the impression from speaking with fellow librarians that they are reluctant to introduce new ways of bringing information to their patrons. This may be directly related to budgets. One could argue about the cost of attending such a meeting. However, gathering such enormous amounts of quality information in one place is very cost-effective!

Attendance at a meeting in a specialized field increases the awareness of librarians to the issues of importance to the programs of the facility, and the sources of information and recent findings regarding them.

It is our job as health science librarians to ensure that we promote and deliver the best possible information to our patrons, and I cannot think of a better way to provide this service then to become that very personal shopper.

PEOPLE ON THE MOVE

Rya Ben-Shir, has been selected as "Hospital Librarian of the Year, 1989" by the Hospital Library section of the Medical Library Association. Rya has been the Manager, Health Sciences Resource Center, MacNeal Hospital, Berwyn, IL since 1981. She was born in Ottawa and received her B.A. and M.L.S. from McGill University. Congratulations!

Gayle Casey-Fitzgerald has accepted the position of Hospital Librarian at St. Joseph's Hospital, Hamilton, Ontario effective June 28, 1989. She has her M.L.S. from the University of Toronto and she was Hospital Librarian at St. Catherines' General Hospital from 1982-1985 and was Head of Library Services at the Queen Elizabeth Hospital, Toronto from 1986 to present.

Anne Devries, formerly of the Hamilton Regional Cancer Centre Library, has been appointed Librarian at the Hamilton Psychiatric Hospital effective July 2, 1989.

Judy McIntosh, a recent graduate of FLIS, has been appointed Librarian at the Peterborough Civic Hospital, Peterborough, Ontario.

Mary McManus retired from her position as Librarian at the Hamilton Psychiatric Hospital on March 31, 1989.

Sheila Rogers took early retirement from her position as Hospital Librarian at St. Joseph's Hospital, Hamilton effective June 30, 1989.

Roger Smithies, formerly librarian at the Toronto East General Hospital, has left the health field to take up a position in a special library for a consulting firm.

Margaret Haines Taylor will be moving to London, England at the end of July to take up her new position as Manager of Library and Information Services at The King's Fund Centre. The King's Fund (King Edward's Hospital Fund for London) is an independent charity which gives direct grants for health care projects in Great Britain; The College which specializes in courses in health care management; The Centre which offers conference facilities and has Health Services Development project teams devoted to fostering communication about the management of health and social services; and The Institute which is the academic research arm of The Fund.

The King's Fund Centre Library is a non-circulating collection of 400 journals, 7,000 subject files and 20,000 books on all areas of health services management. A staff of 5 professional librarians and 4 library assistants focus their activities in handling primarily reference enquiries from the staff at The King's Fund and from anyone concerned with policy planning, organizing or managing health services.

Margie's first major task is to automate the library. She will keep us informed about current developments in Great Britain and European health libraries and would like to hear from her Canadian colleagues at any time. Her address is: Margaret Haines Taylor, Manager of Library and Information Services, King's Fund Centre, 126 Albert Street, London NW17NF, 01-2676111 x. 220.

Mary Jane Turner has retired from her position as Librarian at the Peterborough Civic Hospital, Peterborough, Ontario.

The Ontario Association of Library Technicians (OALT) Annual Conference, Kaleidoscope '89, was held in Hamilton, May 31 - June 4. **Deidre Green** co-chaired a session on "Disaster Planning", **Susan Hendricks** spoke on "Pay Equity" and **Jan Greenwood** talked about "Communications in the Workplace".

NEW PUBLICATIONS

Canadian Library Association. **Roles and Responsibilities of Librarians and Library Technicians.** Ottawa, CLA, 1989.

This excellent report delineates clearly the retrospective education and training of librarians and library technicians. Its content was invaluable to the development of Standard III, DIRECTION AND STAFFING, in the recently published **STANDARDS FOR CANADIAN HEALTH CARE FACILITY LIBRARIES: QUALITATIVE AND QUANTITATIVE GUIDELINES FOR ASSESSMENT**. The report will provide health faciltity administrators with an understanding of the roles of librarians and library technicians and thus should help to ensure the appropriate classification of health library positions.

FROM THE HEALTH SCIENCES RESOURCE CENTRE

Maureen Wong

Head, Health Sciences Resource Centre
Canada Institute for Scientific and Technical Information
Ottawa, Ontario

MLA 1989 Meeting - Boston - Highlights

News from NLM:

- MEDTUTOR, NLM's microcomputer-based self-instruction package for MEDLINE will be available this summer. Watch for price and availability announcement in future issues of the **NLM Technical Bulletin**.

- Macintosh version of GRATEFUL MED 4.0 will be available around July.

- **MEDLINE on CD-ROM** is now in print. In addition to the transcript of what proceeded at the NLM sponsored CD-ROM forum held in September 1988, **MEDLINE on CD-ROM** includes all the evaluation project reports, a summary report of the nationwide evaluation, a checklist of CD-ROM features and an extensive bibliography on the subject. Copies can be ordered from:

  Learned Information
  143 Old Marlton Pike
  Medford, NJ 08055-8707
  U.S.A.
  (609) 654-6266

  Price: $49.95 (US) /softbound + $2.50 (US) postage.

- AIDSLINE is now available for automatic SDI.

- **The Basics of Searching MEDLINE,** revised edition is now available from NTIS. The publication number is PB89-146179/GBB. Price: $20.50 (US) + $3.00 (US) handling charge per order.

- "**How to**", a PC-based tutorial for GRATEFUL MED is now available. The tutorial comes at no additional charge with all new GRATEFUL MED orders. Users who have already bought GRATEFUL MED can also obtain a free copy by sending a mailing label and the publication number (PB89-167779) to:

  U.S. Department of Commerce
  National Technical Information Service
  5285 Port Royal Road
  Springfield, VA 22161
  U.S.A.

  The tutorial will be mailed out on both 5 1/4" and 3 1/2" disks.

Revised bibliographies

From time to time, HSRC revises and compiles bibliographies on online searching. Two bibliographies have just been updated. These are:

- Personal Computers for Online Searching: A Bibliography
- MEDLARS Bibliography

We will be happy to supply upon request copies of these bibliographies. Please include a mailing label with your request.

DU CENTRE BIBLIOGRAPHIQUE DES SCIENCES DE LA SANTE

Maureen Wong

Chef, Centre bibliographique des sciences de la santé
Institut canadien de l'information scientifique et technique
Ottawa, (Ontario)

Faits saillants : Réunion de la MLA à Boston

Nouvelles de la NLM:

- MEDTUTOR, le logiciel d'auto-apprentisage de la NLM pour l'interrogation de MEDLINE sera disponible cet été. Surveillez l'annonce qui paraîtra dans un des prochains **NLM Technical Bulletin** dans laquelle vous trouverez tous les renseignements pour le commander.

- La version Macintosh du GRATEFUL MED 4.0 devrait être disponible en juillet.

- **MEDLINE on CD-ROM** est maintenant chez l'imprimeur. En plus du compte rendu du forum parrainé par la NLM sur le CD-ROM qui a eu lieu en septembre 1988, **MEDLINE on CD-ROM** contient tous les rapports d'évaluation de projets, un rapport sommaire de l'évaluation faite à l'échelle nationale, une liste des diverses fonctions du CD-ROM et une bibliographie appronfondie sur le sujet. Les exemplaires de ce document peuvent être commandés de :

  Learned Information
  143 Old Marlton Pike
  Medford, NJ 08055-8707
  U.S.A.
  (609) 654-6266

  Prix : 49,95 $ (US) reliure brochée + 2,50 $ (US) - frais de port.

- La DSI automatique dans AIDSLINE est maintenant disponible.

- **The Basics of Searching Medline**, l'édition révisée peut maintenant être commandé du NTIS. Le numéro de publication est PB89-146179/GBB.
  Prix : 20,50 $ (US) + 3 $ (US) frais de manutention.

- "**How to**", les disquettes d'initiation à l'interrogation de GRATEFUL MED sur OP sont maintenant offertes. Ces disquettes sont incluses gratuitement avec chaque nouvelle commande du logiciel GRATEFUL MED. Les utilisateurs qui auraient déjà commandé le logiciel GRATEFUL MED peuvent aussi en obtenir une copie gratuitement en envoyant une étiquette-adresse et le numéro de publication (PB89-167779) à :

  U.S. Department of Commerce
  National Technical Information Service
  5285 Port Royal Road
  Springfield, VA 22161
  U.S.A.

Les disquettes d'initiation vous parviendront automatiquement dans les formats 5 1/4" et 3 1/2".

Bibliographies révisées

De temps à autre, le CBSS révise et compile les bibliographies d'ouvrages sur la recherche en direct. Deux bibliographies viennent tout juste d'être mises à jour.

- Ordinateurs personnels pour la recherche en direct : une bibliographie

- Bibliographie MEDLARS

Nous nous ferons un plaisir de vous fournir ces bibliographies sur demande. Veuillez faire accompagner votre demande d'une étiquette-adresse.

MEETINGS / WORKSHOPS

OHLA/CHLA TELECONFERENCE SERIES, PRESENTED THROUGH TELEMEDICINE CANADA

Series Moderator: Jennifer Bayne

12 September, 1989	Marketing the Library	Maggie Weaver
3 October, 1989	Cataloguing should be Fun!	Liz Bayley
24 October, 1989	Moving the Library: Planning Makes the Difference	Elizabeth Reid
14 November, 1989	Planning a CE Course	Toni Janek and Anna Henshaw
5 December, 1989	Quality Assurance and Risk Management	Linda McFarlane
23 January, 1990	Revenue Generation and the Hospital Library	Jennifer Bayne

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UNYOC AT TWENTY-FIVE
BUILDING FOR THE NINETIES

Date: October 4-6, 1989
Location: Syracuse, New York

Dr. Irwin Pizer, University Librarian for the Health Sciences, University of Illinois at Chicago and editor of the **Bulletin of the Medical Library Association**, is the keynote speaker.

For further information, please contact:

Jackie Mardikian
SUNY Health Science Library at Syracuse
766 Irving Avenue
Syracuse, NY 13210
(315) 473-4580

NORTHERN ONTARIO TELECONFERENCE NETWORK INC. (NOTN)

November 17 and 24, 1989: 1:15-2:00 p.m. (ET)
Establishing Library Services: Guidelines for Small Health Care Facilities.
Presenter: Jan Greenwood, Health Library Consultant, OMA.
Moderator: Verla Empey, Director of Library Services, The Wellesley Hospital, Toronto, Ontario.

CHLA/ABSC 14TH ANNUAL CONFERENCE

June 10-13, 1990
Edmonton, Alberta

HEALTH INFORMATION FOR ALL

CALL FOR CONTRIBUTED PAPERS

Do you have a research project underway?
Are you developing an innovative program?
Share your findings with your CHLA/ABSC colleagues
at next year's annual meeting.

Deadline for submission of abstracts: **October 31, 1989.**

Send submissions to:

Sandra Shores
Conference Co-Chair
John W. Scott Health Sciences Library
2K3.28 Walter C. Mackenzie Centre
University of Alberta
Edmonton, Alberta
T6G 2R7

POSITIONS AVAILABLE

MEMORIAL UNIVERSITY OF NEWFOUNDLAND
HEALTH SCIENCES LIBRARY
St. John's, Newfoundland

HEAD, PUBLIC SERVICES DIVISION

Memorial University of Newfoundland seeks a librarian to fill a tenure-track position as head of the Public Services Division in its Health Sciences Library.

DESCRIPTION

A member of the Library's management group, this permanent tenure-track position reports to the Director of the Health Sciences Library and is responsible for the coordination and management of the Division's two professional librarians and eleven FTE support staff.

The Health Sciences Library serves the faculty, staff and students of Memorial University's Faculty of Medicine and Schools of Nursing and Pharmacy as well as all employees of the General Hospital Corporation. The Library's mandate also requires that it provide information services and resources to all health care professionals practising throughout Newfoundland and Labrador. The primary responsibility of the Head, Public Services Division is to anticipate and evaluate the information and resource requirements of all Library users as they relate to the Division and to identify and implement methods by which the users' needs and those of the Library can be met. The successful applicant will also be responsible for acting as an innovator and catalyst within the Division to ensure that the most effective and efficient use is made of the Division's human and financial resources.

Other responsibilities of this position include: ensuring the efficient and effective operation of the Division's Circulation, Interlibrary Loan, Reference Services and Audio-Visual Sections; assessing the potential impact and use of technological innovations within the Division; and encouraging staff participation and cooperation in improving the Division's operations. As a member of the Library's professional staff, the successful applicant will assist in the staffing of the Library's Information Desk and will participate in the Library's collections development programme.

BENEFITS

Rank and salary will be based on qualifications and experiences. Floor salary for Librarian I is $27,560. This position carries an administrative stipend of $2,500. The standard academic fringe benefits are available including eligibility for sabbatical and study leaves. Tenure-track positions include a generous moving allowance.

QUALIFICATIONS

An MLS or BLS from an accredited programme accompanied by senior level management experience in a special library setting is required. Knowledge of and interest in strategic planning, work flow programming and review and statistical techniques are prerequisites for the position. Good communication skills - both oral and written - are mandatory. Other desirable characteristics include: experience in providing general information services to health care personnel; an interest in staff development and training; and familiarity with bibliographic instruction and/or end-user training.

PROCEDURE

The appointment is available immediately. Interested qualified persons should send resume and names of three references by July 31, 1989 to:

C. Quinlan, Director
Health Sciences Library, Health Sciences Centre
Memorial University of Newfoundland
St. John's, Newfoundland
A1B 3V6

Applications received after this date will be considered.

QUEEN ELIZABETH HOSPITAL

An opportunity is available at the Queen Elizabeth Hospital for the position of Head of Library Services. The incumbent would be responsible for managing the staff and patient libraries at our two site long-term care and rehabilitation facility.

Applicants should possess a masters degree is library science, experience in library administration and supervision of staff, online searching, and experience in health sciences libraries.

Apply to: Ms. Mary-Anne Chandler, Personnel Recruiter
The Queen Elizabeth Hospital
550 University Avenue
Toronto, Ontario M5G 2A2.

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